# TABLE OF CONTENTS

**NAIC**

NAIC Future Meeting Schedule ........................................ 3

Members of the NAIC .................................................. 4

### STATE INSURANCE DEPARTMENTS

<table>
<thead>
<tr>
<th>State</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>10</td>
</tr>
<tr>
<td>Alaska</td>
<td>12</td>
</tr>
<tr>
<td>Arizona</td>
<td>14</td>
</tr>
<tr>
<td>Arkansas</td>
<td>16</td>
</tr>
<tr>
<td>California</td>
<td>18</td>
</tr>
<tr>
<td>Colorado</td>
<td>20</td>
</tr>
<tr>
<td>Connecticut</td>
<td>23</td>
</tr>
<tr>
<td>Delaware</td>
<td>25</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>27</td>
</tr>
<tr>
<td>Florida</td>
<td>29</td>
</tr>
<tr>
<td>Georgia</td>
<td>32</td>
</tr>
<tr>
<td>Hawaii</td>
<td>34</td>
</tr>
<tr>
<td>Idaho</td>
<td>36</td>
</tr>
<tr>
<td>Illinois</td>
<td>39</td>
</tr>
<tr>
<td>Indiana</td>
<td>42</td>
</tr>
<tr>
<td>Iowa</td>
<td>44</td>
</tr>
<tr>
<td>Kansas</td>
<td>46</td>
</tr>
<tr>
<td>Kentucky</td>
<td>48</td>
</tr>
<tr>
<td>Louisiana</td>
<td>50</td>
</tr>
<tr>
<td>Maine</td>
<td>52</td>
</tr>
<tr>
<td>Maryland</td>
<td>54</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>56</td>
</tr>
<tr>
<td>Michigan</td>
<td>58</td>
</tr>
<tr>
<td>Minnesota</td>
<td>61</td>
</tr>
<tr>
<td>Mississippi</td>
<td>63</td>
</tr>
<tr>
<td>Missouri</td>
<td>65</td>
</tr>
<tr>
<td>Montana</td>
<td>67</td>
</tr>
<tr>
<td>Nebraska</td>
<td>69</td>
</tr>
<tr>
<td>Nevada</td>
<td>71</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>73</td>
</tr>
<tr>
<td>New Jersey</td>
<td>75</td>
</tr>
<tr>
<td>New Mexico</td>
<td>78</td>
</tr>
<tr>
<td>New York</td>
<td>80</td>
</tr>
<tr>
<td>North Carolina</td>
<td>83</td>
</tr>
<tr>
<td>North Dakota</td>
<td>86</td>
</tr>
<tr>
<td>Ohio</td>
<td>88</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>90</td>
</tr>
<tr>
<td>Oregon</td>
<td>92</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>94</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>97</td>
</tr>
<tr>
<td>South Carolina</td>
<td>99</td>
</tr>
<tr>
<td>South Dakota</td>
<td>101</td>
</tr>
<tr>
<td>Tennessee</td>
<td>103</td>
</tr>
<tr>
<td>Texas</td>
<td>105</td>
</tr>
<tr>
<td>Utah</td>
<td>107</td>
</tr>
<tr>
<td>Vermont</td>
<td>109</td>
</tr>
<tr>
<td>Virginia</td>
<td>111</td>
</tr>
<tr>
<td>Washington</td>
<td>113</td>
</tr>
<tr>
<td>West Virginia</td>
<td>115</td>
</tr>
<tr>
<td>Wisconsin</td>
<td>117</td>
</tr>
<tr>
<td>Wyoming</td>
<td>119</td>
</tr>
</tbody>
</table>
### 2013

**April 6 - 9**  |  Houston, TX  |  Hilton Houston and Four Seasons Houston  
**August 24 - 27**  |  Indianapolis, IN  |  JW Marriott Indianapolis and Indianapolis Marriott Downtown  
**December 15 - 18**  |  Washington, DC  |  Washington Marriott Wardman Park

### 2014

**March 29 - April 1**  |  Orlando, FL  |  Hilton Orlando Bonnet Creek and Waldof Astoria  
**August 16 - 19**  |  Louisville, KY  |  Louisville Marriott and Hyat Regency Louisville and Kentucky International Convention Center  
**November 17 - 20**  |  Washington, DC  |  Washington Marriott Wardman Park

### 2015

**March 28 - 31**  |  Phoenix, AZ  |  Sheraton Phoenix Downtown and Hyatt Regency & Convention Center  
**August 14 - 17**  |  Chicago, IL  |  Hyatt Regency Chicago  
**November 19 - 22**  |  Washington, DC  |  Gaylord National Hotel and Convention Center
ALABAMA
JIM L. RIDLING
Commissioner
Executive Committee
(Chair, Southeast Zone)
Alabama Department of Insurance
P.O. Box 303351
Montgomery, Alabama 36130-3351
Street Address:
201 Monroe Street, Suite 502
Montgomery, Alabama 36104
Main 334-269-3550
Fax 334-241-4192
Toll Free In-State Only 800-467-8725

ALASKA
BRET S. KOLB
Director
(Western Zone)
State of Alaska Dept. of Commerce, Community & Economic Development Division of Insurance
550 West 7th Avenue, Suite 1560
Anchorage, Alaska 99501-3567
Juneau Mailing Address
PO Box 110805
Juneau, Alaska 99811-0805
Juneau Street Address
333 Willoughby, 9th Floor
Juneau, Alaska 99801
Main 907-269-7900
Fax 907-269-7910
Toll Free In-State Only 800-467-8725
Juneau
Main 907-465-2515
Fax 907-465-3422

AMERICAN SAMOA - AS
TBD
Insurance Commissioner
(Western Zone)
Office of the Governor
American Samoa Government
Pago Pago, American Samoa 96799
Main 684-633-4116
Fax 684-633-2269

ARIZONA - AZ
GERMAINE L. MARKS
Director
(Western Zone)
Arizona Department of Insurance
2910 North 44th Street, Suite 210
Phoenix, Arizona 85018-7256
Main 602-364-3100
Fax 602-364-3470

ARKANSAS - AR
JAY BRADFORD
Commissioner
(Southeast Zone)
Arkansas Insurance Department
1200 West Third Street
Little Rock, Arkansas 72201-1904
Main 501-371-2600
Fax 501-371-2618
Toll Free 800-282-9134

CALIFORNIA - CA
DAVE JONES
Commissioner
(Western Zone)
California Department of Insurance
300 Capitol Mall, Suite 1700
Sacramento, California 95814
San Francisco Office
45 Fremont Street, 23rd Floor
San Francisco, California 94105
Los Angeles Office
300 South Spring Street, South Tower
Los Angeles, California 90013
Main 916-492-3500
Fax 916-445-5280
San Francisco
Main 415-538-4010
Fax 415-904-5889
Los Angeles
Main 213-346-6464
Fax 213-897-9051
Consumer Hotline
Out-of-state 213-897-8921
In State 800-927-4357

COLORADO - CO
MARGUERITE SALAZAR
Commissioner
(Western Zone)
Colorado Dept. of Regulatory Agencies Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202
Main 303-894-7499
Fax 303-894-7455
Toll Free 800-930-3745

CONNECTICUT - CT
THOMAS B. LEONARDI
Commissioner
Executive Committee
(Vice Chair, Northeast Zone)
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816
153 Market Street, 7th Floor
Hartford, CT 06103
Main 860-297-3800
Fax 860-566-7410
Toll Free 800-203-3447

DELAWARE - DE
CHESTER A. McPHERSON
Commissioner
(Northeast Zone)
Delaware Insurance Department
841 Silver Lake Boulevard
Dover, Delaware 19904
Main 302-674-7300
Fax 302-739-5280
Toll Free 800-282-8611

DISTRICT OF COLUMBIA - DC
WILLIAM P. WHITE
Commissioner
(Northeast Zone)
Government of the District of Columbia Department of Insurance, Securities, and Banking
810 First Street, N. E., Suite 701
Washington, DC 20002
Main 202-727-8000
Fax 202-535-1196
FLORIDA - FL
KEVIN M. MCCARTY
Commissioner
NAIC Immediate Past President
Executive Committee
(Southeast Zone)
JEFF ATWATER
Chief Financial Officer
Office of Insurance Regulation
The Larson Building
200 E. Gaines Street
Tallahassee, Florida 32399-0305
Department of Financial Services
State Capitol Plaza Level Eleven
Tallahassee, Florida 32399-0300
Main 850-413-2850
Fax 850-413-2950
Toll Free In State Only 877-693-5236
Helpline Out-of-State 850-413-3030
Main 850-413-2850
Fax 850-413-2950

GEORGIA - GA
RALPH T. HUDGENS
Commissioner (Southeast Zone)
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Dr.
West Tower, Suite 704
Atlanta, Georgia 30334
Main 404-656-2070
Fax 404-657-8542
Toll Free 800-656-2298

GUAM - GU
ARTEMIO B. ILAGAN
Banking and Insurance Commissioner (Western Zone)
Department of Revenue & Taxation
Regulatory Division
P.O. Box 23607
GMF Barrigada, Guam 96921
1240 Route 16 Army Drive
Barrigada, Guam 96913
Main 671-635-1817
Fax 671-633-2843

HAWAII - HI
GORDON I. ITO
Commissioner
Executive Committee
(Vice Chair, Western Zone)
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813
Main 808-586-2790
Fax 808-586-2806

IDAHO - ID
WILLIAM W. DEAL
Director (Western Zone)
Idaho Department of Insurance
P.O. Box 83720
Boise, Idaho 83720-0043
700 West State Street, 3rd Floor
Boise, Idaho 83720-0043
Main 208-334-4250
Fax 208-334-4398
Toll Free In-State Only
800-721-3272

ILLINOIS - IL
ANDREW BORON
Director (Midwest Zone)
Illinois Department of Insurance
320 W. Washington Street
Springfield, Illinois 62767-0001
100 W. Randolph Street
Suite 9-301
Chicago, Illinois 60601-3395
Main 217-782-4515
Fax 217-782-5020
Main 312-814-2427
Fax 312-814-5435

INDIANA - IN
STEPHEN W. ROBERTSON
Commissioner
Executive Committee
(Vice Chair, Midwest Zone)
Indiana Department of Insurance
311 W. Washington Street
Suite 300
Indianapolis, Indiana 46204-2787
Main 317-232-2385
Fax 317-232-5251

IOWA - IA
NICK GERHART
Commissioner (Midwest Zone)
Iowa Insurance Division
330 Maple Street
Des Moines, Iowa 50319-0065
Main 515-281-5705
Fax 515-281-3059
Toll Free In State Only
877-955-1212

KANSAS - KS
SANDY PRAEGER
Commissioner
Executive Committee
Past President
(Midwest Zone)
Kansas Insurance Department
420 SW 9th Street
Topeka, Kansas 66612-1678
Main 785-296-3071
Fax 785-296-7805
Toll Free
800-432-2484
KENTUCKY - KY
SHARON P. CLARK
Commissioner
Executive Committee
(Secretary, Southeast Zone)
Kentucky Department of Insurance
P.O. Box 517
Frankfort, Kentucky 40602-0517
215 West Main Street
Frankfort, Kentucky 40601
Main 502-564-3630
Fax 502-564-1453
Toll Free In State Only 800-595-6053

MARYLAND - MD
THERESE M. GOLDSMITH
Commissioner
Maryland Insurance Administration
200 St. Paul Place
Suite 2700
Baltimore, Maryland 21202
Main 410-468-2090
Fax 410-468-2020
Toll Free 800-492-6116

MASSACHUSETTS - MA
JOSEPH G. MURPHY
Commissioner
Executive Committee
(Chair, Northeast Zone)
Office of Consumer Affairs
and Business Regulation (OCABR)
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200
Main 617-521-7794
Fax 617-753-6830

MICHIGAN - MI
ANN FLOOD
Director
(Midwest Zone)
Dept. of Insurance & Financial Services
PO BOX 30220
Lansing, Michigan 48933-1070

Ottawa Building, 3rd Floor
611 W Ottawa
Lansing, Michigan 48933-1070
Main 517-373-0220
Fax 517-335-4978
Toll Free 877-999-6442

MINNESOTA - MN
MIKE ROTHMAN
Commissioner (Midwest Zone)
Minnesota Department of Commerce
85 7th Place East, Suite 500
St. Paul, Minnesota 55101
Main 651-296-4026
Fax 651-297-1959

MISSISSIPPI - MS
MIKE CHANEY
Commissioner (Southeast Zone)
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205-0079
1001 Woolfolk State Office Building
501 N. West Street
Jackson, Mississippi 39201
Main 601-359-3569
Fax 601-359-2474
Toll Free 800-562-2957

MISSOURI - MO
JOHN M. HUFF
Director
Executive Committee
(Chair, Midwest Zone)
Missouri Department of Insurance,
Financial Institutions and
Professional Registration (DIFP)
P.O. Box 690
Jefferson, Missouri 65102-0690
301 West High Street, Room 530
Jefferson City, Missouri 65101
Main 573-751-4126
Fax 573-751-1165
Toll Free 800-726-7390

MONTANA - MT
MONICA J. LINDEEN
Commissioner of Securities and Insurance,
Montana State Auditor,
NAIC Vice President
Executive Committee
(Western Zone)
Montana Office of the Commissioner
of Securities and Insurance
840 Helena Avenue
Helena, Montana 59601
Main 406-444-2040
Fax 406-444-3497
Toll Free 800-332-6148

LOUISIANA - LA
JAMES J. DONELON
Commissioner
NAIC President
Executive Committee
(Southeast Zone)
Louisiana Department of Insurance
P.O. Box 94214
Baton Rouge, Louisiana 70804-9214
1702 N 3rd Street
Baton Rouge, Louisiana 70802
Main 225-342-5900
Fax 225-342-8622
Toll Free 800-259-5300, 800-259-5301

MAINE - ME
ERIC A. CIOPPA
Superintendent
(Northeast Zone)
Department of Professional &
Financial Regulation
Maine Bureau of Insurance
34 State House Station
Augusta, Maine 04333-0034
76 Northern Avenue
Gardiner, Maine 04345
Main 207-624-8475
Fax 207-624-8599
Toll Free 800-300-5000

MONTANA - MT
MONICA J. LINDEEN
Commissioner of Securities and Insurance,
Montana State Auditor,
NAIC Vice President
Executive Committee
(Western Zone)
Montana Office of the Commissioner
of Securities and Insurance
840 Helena Avenue
Helena, Montana 59601
Main 406-444-2040
Fax 406-444-3497
Toll Free 800-332-6148
NEBRASKA - NE  
BRUCE R. RAMGE  
Director  
(Midwest Zone)  
Nebraska Department of Insurance  
P.O. Box 82089  
Lincoln, NE 68501-2089  
941 O Street, Suite 400  
Lincoln, Nebraska 68501-2089  
Main 402-471-2201  
Fax 402-471-4610  
Toll Free 877-564-7323  

NEW JERSEY - NJ  
KENNETH E. KOPYLOWSKI  
Commissioner  
(Northeast Zone)  
State of New Jersey  
Department of Banking and Insurance  
20 West State Street CN325  
Trenton, New Jersey 08625-0325  
Main 609-292-7272  
Fax 609-984-5273  

NEW MEXICO - NM  
JOHN G. FRANCHINI  
Superintendent  
(Western Zone)  
New Mexico Public Regulation Commission  
Division of Insurance  
P.O. Box 1269  
Santa Fe, New Mexico 87504-1269  
P.E.R.A. Building  
1120 Paseo De Peralta  
Santa Fe, New Mexico 87501  
Main 505-827-4601  
Fax 505-827-4734  
Toll Free 888-427-5772  

NEW YORK - NY  
BENJAMIN M. LAWSKY  
Superintendent  
Executive Committee  
(Secretary, Northeast Zone)  
New York State Insurance Department  
One State Street  
New York, New York 10004  
Albany Office  
One Commerce Plaza, Suite 1700  
Albany, New York 12257  
Main 212-480-2301  
Fax 212-480-2310  
Main 518-474-4567  
Fax 518-473-4139  

NORTH CAROLINA - NC  
WAYNE GOODWIN  
Commissioner  
Executive Committee  
(Vice Chair, Southeast Zone)  
North Carolina Department of Insurance  
1201 Mail Service Center  
Raleigh, North Carolina 27699-1201  
Dobbs Building  
430 N. Salisbury Street  
Raleigh, North Carolina 27603-5926  
Main 919-733-3058  
Fax 919-733-6495  
Toll Free 800-662-7777  
800-546-5664  

NORTH DAKOTA - ND  
ADAM HAMM  
Commissioner  
NAIC President Elect  
Executive Committee (Midwest Zone)  
North Dakota Insurance Department  
State Capitol, Fifth Floor  
600 E. Boulevard Avenue  
Bismarck, North Dakota 58505-0320  
Main 701-328-2440  
Fax 701-328-4880  
Toll Free 800-247-0560  

NORTHERN MARIANA ISLANDS - MP  
SIXTO K. IGISOMAR  
Secretary of Commerce  
(Western Zone)  
Commonwealth of the N Mariana Islands  
Department of Commerce  
Office of the Insurance Commissioner  
Caller Box 10007  
Saipan, MP 96950  
Main 670-664-3064  
Fax 670-664-3067
OHIO - OH
MARY TAYLOR
Lt. Governor/Director (Midwest Zone)
Ohio Department of Insurance
50 West Town Street
Third Floor, Suite 300
Columbus, OH 43215
Main 614-644-2658
Fax 614-644-3743
Toll Free 800-686-1526

OKLAHOMA - OK
JOHN D. DOAK
Commissioner (Midwest Zone)
Oklahoma Insurance Department
P.O. Box 53408
Oklahoma City, Oklahoma 73152-3408
Five Corporate Plaza
3625 NW 56th Street, Suite 100
Oklahoma City, OK 73112
Main 405-521-2828
Fax 405-521-6635
Toll Free 800-522-0071

OREGON - OR
LAURA N. CALI
Insurance Commissioner
(Western Zone)
Oregon Dept. of Consumer & Bus
Services Insurance Division
P.O. Box 14480
Salem, Oregon 97309-0405
350 Winter Street NE, Room 440
Salem, Oregon 97301-3883
Main 503-947-7980
Fax 503-378-4351
Toll Free 888-877-4894

PUERTO RICO - PR
ÁNGELA WEYNE
Commissioner (Southeast Zone)
Office of the Commissioner of Insurance
B5 Calle Tabonuco
Suite 216 PMB356
Guaynabo, Puerto Rico 00968-3029
Main 787-304-8686
Fax 787-722-4400

RHODE ISLAND - RI
JOSEPH TORTI III
Superintendent (Northeast Zone)
State of Rhode Island
Department of Business Regulation
Division of Insurance
1511 Pontiac Avenue, Building 69-2
Cranston, Rhode Island 02920
Main 401-462-9520
Fax 401-462-9602

SOUTH CAROLINA - SC
RAYMOND G. FARMER
Director
(Southeast Zone)
South Carolina Department of Insurance
P.O. Box 100105
Columbia, South Carolina 29202-3105
Capitol Center
1201 Main Street, Suite 1000
Columbia, South Carolina 29201
Main 803-737-6160
Fax 803-737-6205

SOUTH DAKOTA - SD
MERLE D. SCHEIBER
Director
(Midwest Zone)
South Dakota Department of Revenue
& Regulation, Division of Insurance
445 East Capitol Avenue
Pierre, South Dakota 57501-3185
Main 605-773-3563
Fax 605-773-5369

TENNESSEE - TN
JULIE MIX MCPEAK
Commissioner
Executive Committee
(Vice Chair, Southeast Zone)
Tennessee Department of
Commerce & Insurance (TDCI)
Insurance Division
Davy Crockett Tower
500 James Robertson Parkway
Nashville, Tennessee 37243-0565
Main 615-741-2176
Fax 615-532-6934
Toll Free 800-342-4029

TEXAS - TX
JULIA RATHGEBER
Commissioner
(Secretary, Western Zone)
Texas Department of Insurance
P.O. Box 149104
Austin, Texas 78714-9104
333 Guadalupe Street
Austin, Texas 78701
Main 512-463-6169
Fax 512-475-2005
Toll Free 800-252-3439

UTAH - UT
TODD E. KISER
Commissioner
(Western Zone)
Utah Insurance Department
State Office Building Room 3110
Salt Lake City, Utah 84114-6901
Main 801-538-3800
Fax 801-538-3829
Toll Free 800-439-3805

VERMONT - VT
SUSAN L. DONEGAN
Commissioner (Northeast Zone)
Vermont Department of Financial
Regulation
89 Main Street
Montpelier, Vermont 05620-3101
Main 802-828-3301
Fax 802-828-2896
Toll Free 800-964-1784
VIRGIN ISLANDS - VI
GREGORY R. FRANCIS
Lt. Governor/Commissioner (Southeast Zone)
Office of the Lieutenant Governor
Division of Banking & Insurance
#18 Kongens Gade
St. Thomas, Virgin Islands 00802
St. Croix Office
1131 King Street, Suite 101
Christiansted
St. Croix, Virgin Islands 00820
Main 340-774-7166
Fax 340-774-9458
Main 340-773-6459
Fax 340-719-3801

WASHINGTON - WA
MIKE KREIDLER
Commissioner (Western Zone)
Washington State
Office of the Insurance Commissioner
P.O. Box 40256
Olympia, Washington 98504-0256
5000 Capitol Boulevard, SE
Tumwater, Washington 98501
Main 360-725-7000
Fax 360-664-2782
Toll Free 800-562-6900

WEST VIRGINIA - WV
MICHAEL D. RILEY
Commissioner (Southeast Zone)
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540
1124 Smith Street
Charleston, West Virginia 25301
Main 304-558-3354
Fax 304-558-0412
Toll Free 888-879-9842

VIRGINIA - VA
JACQUELINE K. CUNNINGHAM
Commissioner (Southeast Zone)
Virginia State Corporation Commission
Bureau of Insurance
P.O. Box 1157
Richmond, Virginia 23218
1300 East Main Street
Richmond, Virginia 23219
Main 804-371-9741
Fax 804-371-9873
Toll Free 800-552-7945
Ombudsman/Consumer Services Out of State 877-310-6560

WISCONSIN - WI
TED NICKEL
Commissioner
Executive Committee (Secretary, Midwest Zone)
State of Wisconsin
Office of the Commissioner of Insurance
P.O. Box 7873
Madison, Wisconsin 53707-7873
125 South Webster Street
GEF III – Second Floor
Madison, Wisconsin 53703-3474
Main 608-266-3585
Fax 608-266-9935
Toll Free 800-236-8517

WYOMING - WY
TOM C. HIRSIG
Commissioner
Executive Committee (Secretary, Western Zone)
Wyoming Insurance Department
106 East 6th Avenue
Cheyenne, Wyoming 82002-0440
Main 307-777-7401
Fax 307-777-2446
Toll Free 800-438-5768
Commissioner Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program in 1967 with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as executive vice president of U.S. Operations.

In 1987, Commissioner Ridling embraced a new challenge, leaving California to come back to his native South. He came to Montgomery as president and chief executive officer of Southern Guaranty. The following year, Southern Guaranty sold to Winterthur Swiss, and Commissioner Ridling remained in his previous role and added the duties of chairman until his retirement on December 31, 2003.

Following his retirement from Southern Guaranty, Commissioner Ridling remained active. He and other local business leaders formed River Bank and Trust, where he serves as vice chairman today. He has also been an integral part of many community civic charitable endeavors.

Commissioner Ridling serves as chairman of the Board of Directors for Jackson Hospital and on the Boards of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce and the Central Alabama Community Foundation. He is a former chairman of the River Region United Way and holds membership on several other boards.
Office Hours 8:00AM - 5:00PM  
Telephone No. 334-269-3550  
Fax No. 334-241-4192

Alabama Insurance Department
Street Address: 201 Monroe Street
Suite 502
Montgomery, AL 36104
Mailing Address: P. O. Box 303351
Montgomery, AL 36130-3351
Web Address: www.aldoi.org or www.aldoi.gov
Email Address: jim.ridling@insurance.alabama.gov

1. Commissioner  
   Method of appointment  
   Governor  
   Term of office  
   Pleasure of Governor  
   Appointment date  
   01/17/2011  

2. Deputy Commissioner/Actuary  
   Licensing Manager, Supervisor  
   Charles Angell  
   Jimmy W. Gunn  
   334-241-4174  
   334-241-4196

3. Chief Examiner  
   Richard Ford  
   334-241-4151

4. Whom do you see to:  
   (a) Sell insurance securities  
   Ryan Donaldson  
   334-241-4122  
   (b) Get a company licensed  
   Sean Duke  
   334-241-4165  
   (c) File charter papers  
   Ann Strickland  
   334-241-4154  
   (d) File bonds  
   Richard Ford  
   (e) File annual statement  
   Ann Strickland

5. To whom are checks made payable:  
   Commissioner of Insurance

6. Who is in charge of:  
   (a) Rates and Forms Division  
   Charles Angell  
   334-241-4174  
   (b) Consumer Services  
   Myra Frick  
   334-241-4141  
   (c) Surplus Lines/Statutory Deposits  
   Ann Strickland  
   334-241-4162  
   Belinda Williams

7. Who handles filings for:  
   (a) Automobile  
   Ken Williamson  
   334-240-7583  
   (b) Burglary and Theft  
   Craig Devitt  
   334-240-7555  
   (c) Fidelity and Surety  
   Craig Devitt  
   (d) Fire and Allied Lines  
   Craig Devitt  
   (e) General Liability  
   Ken Williamson  
   (f) Glass  
   Craig Devitt  
   (g) Hail  
   Craig Devitt  
   (h) Inland Marine  
   Craig Devitt  
   (i) Workers Compensation  
   Myra Frick  
   (j) Life Division and Accident and Health  
   Robert Turner  
   334-241-4190

8. Who has charge of licensing for:  
   (includes all licensing, exams and CE)  
   (a) Life and Accident and Health Agents  
   Jimmy W. Gunn  
   334-241-4196  
   (b) Fire and Allied Lines Agents  
   Jimmy W. Gunn  
   (c) Casualty Agents  
   Jimmy W. Gunn

9. Distributes insurance laws  
   NILS Publishing Co.

10. General Counsel  
    Reyn Norman  
    334-241-4117

11. Receiver  
    Denise Azar  
    334-240-7561
Bret S. Kolb was appointed as director of the Division of Insurance in the Department of Commerce, Community and Economic Development in Alaska on May 29, 2012. He has a Bachelor’s degree in Psychology from Cedarville University and an MBA from Strayer University.

Director Kolb began his career in the insurance industry in 1993 as a health claims examiner and worked his way up to a vice president, managing multiple insurance divisions. He has worked with group health, individual major medical, ERISA, life, disability, and reinsurance products. His career has taken him from Ohio, Indiana, North Carolina and New York, and since 2010 he and his family are pleased to call Alaska home.
<table>
<thead>
<tr>
<th>#</th>
<th>Position</th>
<th>Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Director (Anchorage)</td>
<td>Bret S. Kolb</td>
<td>907-269-7900</td>
</tr>
<tr>
<td></td>
<td>Method of appointment</td>
<td>Governor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Term of office</td>
<td>Pleasure of Governor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Appointment date</td>
<td>03/03/03</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Deputy Director (Juneau)</td>
<td>Jacqelli Ziegenfuss</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>Administrative Manager</td>
<td>Vacant</td>
<td>907-465-2515</td>
</tr>
<tr>
<td>3</td>
<td>Chief Financial Examiner</td>
<td>Gloria Glover</td>
<td>907-269-7900</td>
</tr>
<tr>
<td>4</td>
<td>Who to see for:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) New Company Applications</td>
<td>Douglas Hartman</td>
<td>907-269-7900</td>
</tr>
<tr>
<td></td>
<td>(b) Certificate of Authority</td>
<td>Jeff Bodine</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(c) Filing annual statement</td>
<td>Rebecca Nesheim</td>
<td>907-465-2515</td>
</tr>
<tr>
<td>5</td>
<td>Who is in charge of:</td>
<td>Jeff Bodine</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(a) Deposits</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Consumer Complaints</td>
<td>Kathy Leonnig</td>
<td>907-269-7900</td>
</tr>
<tr>
<td></td>
<td>(c) Surplus Lines Filings</td>
<td>Jeff Bodine</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(d) Surplus Lines List of Eligible Insurers</td>
<td>Dee Ann Teseneer</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(e) Risk Retention &amp; Purchasing Groups</td>
<td>Dee Ann Teseneer</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(f) Producer Licenses</td>
<td>Cathy Isadore</td>
<td>907-465-2515</td>
</tr>
<tr>
<td>6</td>
<td>Who handles filings for Rates and Forms:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Property - Casualty</td>
<td>Sarah McNair-Grove</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(b) Title</td>
<td>Sarah McNair-Grove</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(c) Workers Compensation</td>
<td>Sarah McNair-Grove</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(d) Health/Disability</td>
<td>Katie Campbell</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(e) Annuities</td>
<td>Katie Campbell</td>
<td>907-465-2515</td>
</tr>
<tr>
<td></td>
<td>(f) Life</td>
<td>Katie Campbell</td>
<td>907-465-2515</td>
</tr>
<tr>
<td>7</td>
<td>Chief Investigator</td>
<td>Rick Jones</td>
<td>907-269-7900</td>
</tr>
<tr>
<td>8</td>
<td>Distributes Insurance Laws</td>
<td>LexisNexis</td>
<td>800-833-9844</td>
</tr>
</tbody>
</table>
DIRECTOR GERMAINE L. MARKS

ARIZONA

Germaine L. Marks was named Director of the Arizona Department of Insurance by Governor Janice K. Brewer effective November 27, 2012. Ms. Marks served as the Acting Director since June of 2012 and she was Deputy Director of the Arizona Department of Insurance since 2003. In this capacity, she was responsible for the oversight and coordination of all agency decisions for the Director. She also assisted in the development and implementation of agency initiatives and policies regarding producer and insurer licensing, and was instrumental in the development of insurance regulatory policy both in Arizona and nationwide.


Ms. Marks received a Bachelor of Arts in Political Science from the University of Nebraska and a Juris Doctorate from Arizona State University’s Sandra Day O’Connor College of Law. Marks was admitted to the Arizona Bar in 1998 and is a member of the Thurgood Marshall Inn of Court.
COMMISSIONER JAY BRADFORD

ARKANSAS

Jay Bradford was appointed Arkansas Insurance Commissioner on January 15, 2009, by Governor Mike Beebe. Bradford brings to the department more than four decades of experience in the insurance industry, including thirty years as founder, chairman, and former shareholder of first Arkansas Insurance Group, a statewide network of independent property and casualty agencies. Customer service and consumer protection have been hallmarks of his career.

Prior to his appointment, Commissioner Bradford served for two years as the director of the Division of Behavioral Health Services within the Arkansas Department of Human Services.

Commissioner Bradford served in the Arkansas Legislature for twenty-four years where he was chosen both Speaker Pro Tempore of the House and President Pro Tempore of the Senate. He also served as chair of the Public Health, Welfare and Labor Committee in both bodies.

Some of the highlights of his service in the Arkansas Legislature include serving as chief sponsor of the Tobacco Settlement Funding Bill, legislation which resulted in Arkansas being the only state in the nation to mandate all the settlement monies be used for healthcare. He also served as lead Senate sponsor of breast care legislation which resulted in millions of dollars being made available for the prevention and treatment of breast cancer.

He has achieved numerous honors and awards during his service to the citizens of Arkansas, including the 2006 Arkansas Business Executive of the Year and the 2005 Libertarian of the Year from the American Civil Liberties Union. He is active in various community and political affairs.

A graduate of Subiaco Academy, Commissioner Bradford holds a bachelor of arts degree in economics and psychology from Henderson State College and has also been recognized as a Distinguished Alumnus of that institution, now known as Henderson State University. He is a Certified Insurance Counsel (C.I.C.) and holds an Honorary Doctor of Science from the University of Arkansas for Medical Sciences.
Arkansas Insurance Department
1200 West Third Street
Little Rock, AR 72201-1904

Web Address: http://www.insurance.arkansas.gov
Email Address: insurance.administration@arkansas.gov

<table>
<thead>
<tr>
<th>1. Commissioner</th>
<th>Jay Bradford</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:insurance.administration@arkansas.gov">insurance.administration@arkansas.gov</a></td>
</tr>
<tr>
<td>Method of appointment</td>
<td>Governor, confirmed by Senate</td>
</tr>
<tr>
<td>Term of office</td>
<td>Serves at the Pleasure of the Governor</td>
</tr>
<tr>
<td>Appointment date</td>
<td>01/15/09</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. Executive Assistant to the Commissioner</th>
<th>Seleta Yearian</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:insurance.administration@arkansas.gov">insurance.administration@arkansas.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3. Chief Deputy Commissioner</th>
<th>Lenita Blasingame</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:insurance.administration@arkansas.gov">insurance.administration@arkansas.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4. Deputy Commissioner for Financial Regulation/Audit (Admissions)</th>
<th>Mel Anderson</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:insurance.finance@arkansas.gov">insurance.finance@arkansas.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>5. Public Information Officer</th>
<th>Alice Jones</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:insurance.administration@arkansas.gov">insurance.administration@arkansas.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>6. Whom do you see to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Sell insurance securities</td>
</tr>
<tr>
<td>(b) Get licensed (Admissions)</td>
</tr>
<tr>
<td>(c) File charter papers</td>
</tr>
<tr>
<td>(d) File bonds</td>
</tr>
<tr>
<td>(e) File annual statement</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>7. To whom are checks made payable:</th>
<th>Arkansas Insurance Department</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>8. Who is in charge of:</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Life Division and Accident and Health Division</td>
</tr>
<tr>
<td>(b) Property/Casualty Division</td>
</tr>
<tr>
<td>(c) Property/Casualty Division</td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>10. Who has charge of licensing for:</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Life and Accident and Health Agents</td>
</tr>
<tr>
<td>(b) Fire and Allied Lines Agents</td>
</tr>
<tr>
<td>(c) Casualty Agents</td>
</tr>
</tbody>
</table>

|------------------------------|----------------------|

<table>
<thead>
<tr>
<th>12. General Counsel</th>
<th>Vacant</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:insurance.legal@arkansas.gov">insurance.legal@arkansas.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>13. Director of Liquidation</th>
<th>Steve Uhrynnowycz</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:insurance.liquidation@arkansas.gov">insurance.liquidation@arkansas.gov</a></td>
</tr>
</tbody>
</table>

NOTE: Rate and form filings can be made electronically via SERFF and our laws and Rules are available on our website: www.insurance.arkansas.gov.
CALIFORNIA

INSURANCE COMMISSIONER DAVE JONES

Jones was elected November 2, 2010 and took the Oath of Office as California's fourth elected Insurance Commissioner on January 3, 2011. Jones leads the California Department of Insurance (CDI), the largest consumer protection agency in the state.

Jones served in the California State Assembly from 2004 through 2010, where he chaired the Assembly Health Committee, the Assembly Judiciary Committee and the Budget Subcommittee on Health and Human Services. Named “Consumer Champion” by the California Consumer Federation in 2008, Jones also was awarded the “Leadership Award” by the Western Center on Law and Poverty. Capitol Weekly named Jones California’s “most effective legislator” other than the Assembly Speaker and the Senate President Pro Tempore.

Highlights of Jones’ legislative accomplishments include:
• Reforming California’s conservatorship laws, enacting sweeping protections for seniors and dependent adults facing abuse (Assembly Bill 1363 of 2006)
• Preventing HMOs and health insurers from charging men and women different rates for the same health insurance policies (Assembly Bill 119 of 2009)
• First-in-the-nation legislation allowing Californians to share their personal vehicles in car-sharing pools without invalidating their auto insurance (Assembly Bill 1871 of 2010)
• Securing billions in federal funding to improve California’s hospital health care safety net and fund children’s health care, by establishing a hospital provider fee (Assembly Bill 1383 of 2009)
• Protecting private medical records from mis-use (Assembly Bill 1298 of 2007) and disclosure (Assembly Bill 211 of 2008)
• Creating the nation’s largest early childhood education and preschool program to give children the best possible start (Assembly Bill 2759 of 2008)

Jones began his career as a legal aid attorney, providing free legal assistance to the poor with Legal Services of Northern California from 1988 to 1995. In 1995, Jones was one of only 13 Americans awarded the prestigious White House Fellowship. He served in the Clinton Administration for three years as Special Assistant and Counsel to U.S. Attorney General Janet Reno. Jones served on the Sacramento City Council from 1999 to 2004.

Jones graduated with honors from DePauw University, Harvard Law School and Harvard’s Kennedy School of Government. He and his wife, Kim Flores, have two children, Isabelle and William, and live in Sacramento.
Office Hours 8:00AM - 5:00AM California Department of Insurance

Telephone Nos. 300 Capitol Mall
Sacramento 916-492-3500 Suite 1700
San Francisco 415-538-4010 Sacramento, CA 95814
Los Angeles 213-346-6464

Fax Nos. 45 Fremont Street, 23rd Floor
Sacramento 916-445-5280 San Francisco, CA 94105
San Francisco 415-904-5889 300 South Spring Street, 14th floor
Los Angeles 213-897-9051 Los Angeles, CA 90013

Web Address: http://www.insurance.ca.gov
Email Address: commissionerjones@insurance.ca.gov

1. Commissioner
Method of appointment Elected
Term of office Four years
Appointment date 01/03/11

2. Chief Deputy Commissioner

3. Commissioner

4. Chief of Financial Surveillance

5. Whom do you see to:
   (a) Sell insurance securities Legal Division 415-538-4500
   (b) Get licensed Licensing Division 916-322-3555
   (c) File charter papers Legal Division
   (d) File bonds Licensing Division
   (e) File annual statement Financial Analysis Div. 213-346-6444

6. To whom are checks made payable: Dept. of Insurance - State of California

7. Who is in charge of:
   (a) Life Division Legal Division 415-538-4500
   (b) Accident and Health Division Legal Division
   (c) Surplus Lines Legal Division

8. Who handles filings for:
   (a) Automobile Rate Regulation 213-346-6700
   (b) Burglary and Theft Rate Regulation
   (c) Fidelity and Surety Rate Regulation
   (d) Fire and Allied Lines Rate Regulation
   (e) General Liability Rate Regulation
   (f) Glass Rate Regulation
   (g) Hail Rate Regulation
   (h) Inland Marine Rate Regulation
   (i) Workers Compensation CA Workers Compensation 415-777-0777

9. Who has charge of licensing for:
   (a) Life and Accident and Health Agents Keith Kuzmich, Sacramento, CA 916-322-3555
   (b) Fire and Allied Lines Agents Licensing Division, Sacramento, CA
   (c) Casualty Agents Licensing Division, Sacramento, CA

10. Distributes insurance laws
    Insurance Code available from
    Dept. of Insurance West Group 800-344-5009

11. General Counsel Adam Cole
    SAC 916-492-3500

19
COLORADO

INSURANCE COMMISSIONER MARQUERITE SALAZAR

COLORADO

Marguerite Salazar was appointed by Governor John Hickenlooper as Colorado Insurance Commissioner effective August 19, 2013. In this position Salazar will oversee the regulation of the insurance industry in Colorado. Her role will be key to assisting consumers and other stakeholders with insurance needs, including homeowners affected by Colorado wildfires and subsequent flooding. As the chief executive of the Division of Insurance, Salazar will work with the insurance industry to bring an inclusive, open, firm and fair-minded regulatory approach to all lines of insurance under her supervision such as life, homeowner, property and casualty, auto, workers’ compensation and title insurance.

Previously, President Barack Obama appointed Salazar as Regional Director for the U.S. Department of Health and Human Services, Region VIII. As Regional Director she played a vital role in the Department’s effort to effectively implement the Health Care Law, also known as the Affordable Care Act.

Prior to this appointment Marguerite served over 20 years as President/CEO of Valley-Wide Health Systems, a large, rural Community Health Center covering 22 counties in Southern Colorado and serving over 40,000 patients through 26 primary health care clinics.

Ms. Salazar is a Fellow in the National Hispana Leadership Institute as well as a Livingston Fellow in the Bonfil Stanton Foundation. She was a trustee for the Temple Hoyne Buell Foundation and was appointed by Governor Ritter to serve on the Board of Governors for Colorado State University. She served as Chair for the Colorado Humanities and also served on the Board of Trustees for the Nature Conservancy and the National Center for Farmworker Health.

She has a Master’s degree in Counseling Psychology.
<table>
<thead>
<tr>
<th>Office Hours</th>
<th>Colorado Division of Insurance</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00AM – 5:00PM</td>
<td>1560 Broadway</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Telephone No.</th>
<th>Toll Free:</th>
<th>Fax No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>303-894-7499</td>
<td>800-930-3745</td>
<td>303-894-7455</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Web Address:</th>
<th>Email Address:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.dora.state.co.us/insurance">http://www.dora.state.co.us/insurance</a></td>
<td><a href="mailto:insurance@dora.state.co.us">insurance@dora.state.co.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>1. Commissioner of Insurance</th>
<th>Marguerite Salazar</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-7499</td>
</tr>
<tr>
<td>Method of appointment</td>
<td>Governor</td>
</tr>
<tr>
<td>Term of office</td>
<td>Pleasure of Governor</td>
</tr>
<tr>
<td>Appointment date</td>
<td>01/24/07</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. Assistant to the Commissioner</th>
<th>Joan Tanenbaum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-7499</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:joan.tanenbaum@dora.state.co.us">joan.tanenbaum@dora.state.co.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3. Deputy Commissioner – Finance and Administration</th>
<th>Johanna Donlin</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-2950</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:johanna.donlin@dora.state.co.us">johanna.donlin@dora.state.co.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4. Director of External Affairs</th>
<th>Johanna Donlin</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-2950</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:johanna.donlin@dora.state.co.us">johanna.donlin@dora.state.co.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>5. Deputy Commissioner – Consumer Affairs</th>
<th>Peg Brown</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-7501</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:peg.brown@dora.state.co.us">peg.brown@dora.state.co.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>6. Chief of Financial Examinations</th>
<th>Henry Freaney</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-7488</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:henry.freaney@dora.state.co.us">henry.freaney@dora.state.co.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>7. Chief of Financial Affairs</th>
<th>Scott Lloyd</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-7537</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:scott.lloyd@dora.state.co.us">scott.lloyd@dora.state.co.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>8. Director of Compliance &amp; Investigations</th>
<th>Paula Sisneros</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-2241</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:paula.sisneros@dora.state.co.us">paula.sisneros@dora.state.co.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>9. Director of Market Regulation</th>
<th></th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>10. Whom do you see to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Sell insurance securities</td>
</tr>
<tr>
<td>(b) Get licensed</td>
</tr>
<tr>
<td>(c) File charter papers</td>
</tr>
<tr>
<td>(d) Fidelity bonds</td>
</tr>
<tr>
<td>(e) File annual statement</td>
</tr>
<tr>
<td>(f) Corporate Affairs Section</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>11. To whom are checks made payable:</th>
<th>Colorado Division of Insurance</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>12. Payment questions</th>
<th>Kelli Cheshire- Office Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>303-894-2158</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>13. Who is in charge of:</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Life, Accident and Health Division</td>
</tr>
<tr>
<td>(b) Property/Casualty Division</td>
</tr>
<tr>
<td>(c) Surplus Lines</td>
</tr>
<tr>
<td>(d) Surplus Lines</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>14. Who handles filings for:</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Automobile</td>
</tr>
<tr>
<td>(b) Burglary and Theft</td>
</tr>
<tr>
<td>(c) Fidelity and Surety</td>
</tr>
<tr>
<td>(d) Fire and Allied Lines</td>
</tr>
<tr>
<td>(e) General Liability</td>
</tr>
<tr>
<td>(f) Glass</td>
</tr>
<tr>
<td>(g) Hail</td>
</tr>
<tr>
<td>(h) Inland Marine</td>
</tr>
<tr>
<td>(i) Workers Compensation</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>15. Who has charge of producer licensing for:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>16. Who is in charge of producer licensing for:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>17. Who handles filings for:</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Automobile</td>
</tr>
<tr>
<td>(b) Burglary and Theft</td>
</tr>
<tr>
<td>(c) Fidelity and Surety</td>
</tr>
<tr>
<td>(d) Fire and Allied Lines</td>
</tr>
<tr>
<td>(e) General Liability</td>
</tr>
<tr>
<td>(f) Glass</td>
</tr>
<tr>
<td>(g) Hail</td>
</tr>
<tr>
<td>(h) Inland Marine</td>
</tr>
<tr>
<td>(i) Workers Compensation</td>
</tr>
</tbody>
</table>
COLORADO CONTINUED

(a) Life and Accident
    and Health Producers
(b) Public Adjustors
(c) Property/Casualty Producers

16. Distributes insurance laws

17. Distributes insurance regulations

18. General Counsel Attorney General Office
    303-866-4500
COMMISSIONER THOMAS B. LEONARDI

CONNECTICUT

Thomas B. Leonardi was appointed by Connecticut Gov. Dannel P. Malloy in February of 2011 to serve as Connecticut’s 31st Insurance Commissioner. He most recently served as Chairman and Chief Executive Officer of Northington Partners, Inc., an insurance specialty venture capital and investment banking firm headquartered in Avon, Connecticut. He held that position since the company’s formation in February of 1989. During his tenure at Northington, he provided strategic, investment, capital raising, and financial advisory services to numerous insurance companies.

In addition, Mr. Leonardi has raised two venture capital investment funds with total commitments in excess of $110 million. These funds have invested only in insurance or insurance-related businesses. He has sat on the board of directors of numerous domestic and international insurance companies.

Prior to founding Northington, Leonardi was Senior Vice President of Conning & Company, where he was responsible for overseeing that firm’s insurance-related mergers and acquisitions and venture capital activities. The venture funds Leonardi managed had combined capital commitments in excess of $100 million and made early-stage investments in a variety of start-up insurance and reinsurance companies. He was named President and Vice Chairman of the Beneficial Corporation’s insurance subsidiaries in 1984.

Leonardi is a member of the bar of the state and federal courts of both Connecticut and New Jersey. He received a bachelor’s degree from Boston University with distinction in history, summa cum laude, and Phi Beta Kappa. He obtained a Juris Doctor with honors from the University of Connecticut School of Law.
Connecticut Insurance Department
PO Box 816
Hartford, Connecticut 06142-0816

Street Address:
153 Market Street, 7th Floor
Hartford, Connecticut 06103
COMMISSIONER KAREN WELDIN STEWART

Karen Weldin Stewart was elected to a four-year term as Insurance Commissioner in 2008.

After a successful career as a retail executive and entrepreneur, Commissioner Stewart first came to work for the Insurance Department as a Deputy Receiver in 1989. She served in this capacity until 1993. Following her departure from the Insurance Department, Karen opened the Weldin Group, an insurance and reinsurance consulting company.

In 1991, Stewart co-founded IAIR (International Association of Insurance Receivers) and was elected three times as its president. Stewart received the distinction of Certified Insurance Receiver – Multi Lines in 1995. Karen currently serves on IAIR’s Board of Directors.

Additionally, Stewart has been active for 20 years with the National Association of Insurance Commissioners. The mission of the NAIC is to assist state insurance regulators to protect the public interest by, among other things, promoting competitive markets, facilitating the fair and equitable treatment of insurance consumers and, promoting the reliability, solvency and financial solidity of insurance institutions.
<table>
<thead>
<tr>
<th>Office Hours</th>
<th>8:00PM - 4:30AM</th>
<th>Delaware Department of Insurance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone No.</td>
<td>302-674-7300</td>
<td>841 Silver Lake Boulevard</td>
</tr>
<tr>
<td>Toll Free</td>
<td>800-282-8611</td>
<td>Dover, DE 19904</td>
</tr>
<tr>
<td>Fax No.</td>
<td>302-739-4765</td>
<td></td>
</tr>
</tbody>
</table>

Web Address: [http://www.state.de.us/inscom](http://www.state.de.us/inscom)
Email Address: karen.stewart@state.de.us

<table>
<thead>
<tr>
<th>1. Commissioner</th>
<th>Karen Weldin Stewart (302-674-7300)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Method of appointment</td>
<td>Elected</td>
</tr>
<tr>
<td>Term of office</td>
<td>Four years</td>
</tr>
<tr>
<td>Election date</td>
<td>11/08</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. Assistant to the Commissioner</th>
<th>Lorielee Harrison (302-674-7305)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:Lorielee.harrison@state.de.us">Lorielee.harrison@state.de.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3. Deputy Commissioner</th>
<th>Gene Reed (302-674-7391)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:Gene.Reed@state.de.us">Gene.Reed@state.de.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4. Advisor to the Commissioner</th>
<th>Elliott Jackson (302-674-7303)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:Elliott.Jackson@state.de.us">Elliott.Jackson@state.de.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>5. Chief of Staff</th>
<th>Vacant</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>6. Acting Director of Company Regulations</th>
<th>Vacant</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>7. Whom do you see to:</th>
<th>Linda Sizemore (302-674-7343)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Sell insurance securities Companies</td>
<td>Linda Sizemore</td>
</tr>
<tr>
<td>(b) File annual statement</td>
<td>Linda Sizemore</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>8. To whom are checks made payable:</th>
<th>State of Delaware</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>9. Who is in charge of:</th>
<th>Linda Nemes (302-674-7370)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Life Division</td>
<td><a href="mailto:Linda.Nemes@state.de.us">Linda.Nemes@state.de.us</a></td>
</tr>
<tr>
<td>(b) Accident and Health Division</td>
<td>Linda Nemes</td>
</tr>
<tr>
<td>(c) Surplus Lines</td>
<td>Ann Fletcher (302-674-7383)</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:Ann.Fletcher@state.de.us">Ann.Fletcher@state.de.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>10. Who handles filings for:</th>
<th>Ann Lyon (302-674-7370)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Automobile</td>
<td><a href="mailto:Ann.Lyon@state.de.us">Ann.Lyon@state.de.us</a></td>
</tr>
<tr>
<td>(b) Burglary and Theft</td>
<td>Ann Lyon</td>
</tr>
<tr>
<td>(c) Fidelity and Surety</td>
<td>Ann Lyon</td>
</tr>
<tr>
<td>(d) Fire and Allied Lines</td>
<td>Ann Lyon</td>
</tr>
<tr>
<td>(e) General Liability</td>
<td>Ann Lyon</td>
</tr>
<tr>
<td>(f) Glass</td>
<td>Ann Lyon</td>
</tr>
<tr>
<td>(g) Hail</td>
<td>Ann Lyon</td>
</tr>
<tr>
<td>(h) Inland Marine</td>
<td>Ann Lyon</td>
</tr>
<tr>
<td>(i) Workers Compensation</td>
<td>Ann Lyon</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>11. Who has charge of licensing for:</th>
<th>Linda Long (302-674-7392)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Life and Accident and Health Agents</td>
<td><a href="mailto:Linda.Long@state.de.us">Linda.Long@state.de.us</a></td>
</tr>
<tr>
<td>(b) Fire and Allied Lines Agents</td>
<td><a href="mailto:Linda.Long@state.de.us">Linda.Long@state.de.us</a></td>
</tr>
<tr>
<td>(c) Casualty Agents</td>
<td><a href="mailto:Linda.Long@state.de.us">Linda.Long@state.de.us</a></td>
</tr>
</tbody>
</table>

|--------------------------------|---------------------|

<table>
<thead>
<tr>
<th>12. General Counsel</th>
<th>Jim Ropp (302-674-7326)</th>
</tr>
</thead>
</table>
WILLIAM P. WHITE
DISTRIBUTION OF COLUMBIA

William P. White was appointed Insurance Commissioner by Mayor Vincent C. Gray on February 4, 2011, pending confirmation by the Council of the District of Columbia.

White is a seasoned insurance and risk-finance professional with broad experience in both industry-leading firms and high-level positions with government regulatory agencies. Since 2003, he has been a consultant with Prism Strategies, which included a regulatory appointment in 2003-2004 with the Captive Insurance Division of the DC Department of Insurance, Securities and Banking. White specializes in developing alternative risk transfer (ART) transactions and captive insurance entities for businesses and domicile development including market coordination and regulatory strategies for government agencies.

White earned his bachelor’s degree from Dartmouth College and his MBA from New York University, and an Associate in Reinsurance designation from the Insurance Institute of America.
DISTRICT OF COLUMBIA

Phone: 202.727.8000
Fax: 202.535.1196

Government of the District of Columbia
Dept. of Insurance, Securities, and Banking
810 First Street, N. E., Suite 701
Washington, DC 20002
COMMISSIONER KEVIN MCCARTY

Kevin McCarty became Florida’s first appointed insurance commissioner in January 2003. Commissioner McCarty reports to the Financial Services Commission, comprised of the Governor and Florida Cabinet.

During his tenure, Commissioner McCarty has focused on making the regulatory process more transparent, championed senior rights, implemented automation initiatives placing Florida on the forefront of regulatory technology, and is building a coalition to urge the passage of a National Catastrophe Plan.

Commissioner McCarty has elevated Florida’s international presence by serving as a United States representative on the International Association of Insurance Supervisors (IAIS) Executive and Technical Committees, as well as the Joint Forum, a key group of leading international regulators from the insurance, banking and securities sectors.

In October 2010, Commissioner McCarty was elected to be President-Elect of the National Association of Insurance Commissioners, and will serve through December 2011.

Commissioner McCarty received his bachelors degree and Juris Doctorate from the University of Florida.
Office Hours: 8:00AM - 5:00PM
Telephone No.: 850-413-3140
Consumer Helpline: 850-413-3089
Toll Free, in Florida: 877-693-5236
Fax No.: 850-413-2950

Office of Insurance Regulation
The Larson Building
200 E. Gaines St.
Tallahassee, FL 32399-0301
Toll Free, in Florida: 877-693-5236
Fax No.: 850-413-2950
Web Address: http://www.flor.com

Department of Financial Services

1. **Chief Financial Officer**
   - Name: Jeff Atwater
   - Method of appointment: Elected
   - Term of office: Four years
   - Election date: 11/06
   - Telephone: 850-413-2850

2. **Chief of Staff**
   - Telephone: 850-413-4900

3. **Deputy Chief Financial Officer**
   - Telephone: 850-413-5900
   - General Counsel: 850-413-2840

4. **Who has charge of licensing for:**
   - (a) Life and Accident and Health Agents: Matt Tamplin, 850-413-5460
   - (b) Fire and Allied Lines Agents: Matt Tamplin
   - (c) Casualty Agents: Matt Tamplin

Office of Insurance Regulation

5. **Financial Services Commission**
   - **Office of Insurance Regulation Comm**: Kevin McCarty, 850-413-5914
   - **Chief of Staff**: Audrey Brown, 850-413-5100
   - **Legal Services – Acting General Counsel**: Belinda Miller, 850-413-5000
   - **Acting Deputy Commissioner P & C**: Robin Westcott, 950-413-5020
   - **(a) Property and Casualty**: Robin Westcott, 850-413-5020
     - **Financial Oversight**: Richard Koon, 850-413-5310
   - **(b) Property and Casualty**: Eric Lingswiler, 850-413-5110
     - **Product Review**: Mary Mostoller, 850-413-5350
   - **Deputy Commissioner Life & Health**: Mary Beth Senkewicz, 850-413-5104
     - **(a) Life and Health Financial Oversight**: Al Willis, 850-413-5050
     - **(b) Life and Health Product Review**: Eric Lingswiler, 850-413-5110

6. **Whom do you see to:**
   - (a) Get licensed, company applications: Gwen Chick, 850-413-2570
   - (b) File new company applications: Gwen Chick, 850-413-2570
   - (c) File annual statement
     1. Life and Health: Al Willis, 850-413-5050
     2. Property/Casualty: Robin Westcott, 850-413-5020

7. **To whom are checks made payable:**
   - Office of Insurance Regulation

8. **Who is in charge of:**
   - (a) Life and Health: Al Willis, 850-413-5050
   - (b) Life and Health Rates: Eric Lingswiler, 850-413-5110
   - (c) Surplus Lines: Robin Westcott, 850-413-5020
<table>
<thead>
<tr>
<th>Category</th>
<th>Contact</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Automobile</td>
<td>Howard Eagelfeld</td>
<td>850-413-5319</td>
</tr>
<tr>
<td>(b) Burglary and Theft</td>
<td>Joe Boor</td>
<td>850-413-5330</td>
</tr>
<tr>
<td>(c) Fidelity and Surety</td>
<td>Joe Boor</td>
<td></td>
</tr>
<tr>
<td>(d) Fire and Allied Lines</td>
<td>Bob Lee</td>
<td>850-413-5360</td>
</tr>
<tr>
<td>(e) General Liability</td>
<td>Joe Boor</td>
<td>850-413-5330</td>
</tr>
<tr>
<td>(f) Glass</td>
<td>Peggy Cheng</td>
<td>850-413-5318</td>
</tr>
<tr>
<td>(g) Hail</td>
<td>Bob Lee</td>
<td>850-413-5360</td>
</tr>
<tr>
<td>(h) Inland Marine</td>
<td>Bob Lee</td>
<td></td>
</tr>
<tr>
<td>(i) Workers Compensation</td>
<td>Jim Watford</td>
<td>850-413-5368</td>
</tr>
<tr>
<td>Commercial</td>
<td>Michelle Wilder</td>
<td>850-413-5315</td>
</tr>
<tr>
<td>Personal</td>
<td>Anne Ivory</td>
<td>850-413-5375</td>
</tr>
<tr>
<td>Workers' Compensation</td>
<td>Theresa Randall</td>
<td>850-413-3821</td>
</tr>
</tbody>
</table>

Ralph Hudgens was elected Georgia's Insurance and Safety Fire Commissioner on November 2, 2010. He previously served as the State Senator for the 47th District. He served as chairman of the Insurance and Labor Committee, vice-chair of the Agriculture and Consumer Affairs Committee, vice-chair of the Banking and Financial Institution, secretary of the Natural Resources and Environment, and also serves on the Reapportionment and Redistricting committees.

He was a former political appointee in the first Bush administration and served as the state representative for the 24th District from 1996 to 2002.

Commissioner Hudgens received a B.S. in Agriculture from the University of Florida. For 18 years, he worked for the Agricultural Chemical Division of Shell Chemical Company. In 1983, he founded Quality Propane, Inc., which he sold in 1987. Currently, he is president of Hudgens Enterprises, Inc., an investment company with holdings in real estate and also Diamond Outdoor, Inc., an outdoor advertising company.

Commissioner Hudgens and his wife, Suzanne, have four children and 12 grandchildren.
Office Hours

Consumer Services Div. 8:00AM - 6:00PM
All other Divisions 8:00 - 5:00
Telephone No. 404-656-2056
Toll Free 800-656-2298
Fax No. 404-656-4030

Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Dr.
West Tower, Suite 716
Atlanta, Georgia 30334

Web Address: http://www.gainsurance.org
Email Address: rhudgens@oci.ga.gov

1. Commissioner
   Method of appointment Elected
   Term of office Four years
   Election date 11/02/10, elected

2. Chief Deputy Commissioner
   Justin Durrence 404-656-9140

3. Chief Financial Examiner
   Mark Ossi 404-656-2074

4. Whom do you see to:
   (a) Get licensed
       Life Scott Sanders 404-656-2074
       Property/Casualty Chris Taylor 404-656-2074
   (b) File charter papers
       Life Scott Sanders 404-656-2074
       Property/Casualty Chris Taylor 404-656-2074
   (c) File bonds Brenda Powell 404-656-2074
   (d) File annual statement
       Life Scott Sanders 404-656-2074
       Property/Casualty Chris Taylor

5. To whom are checks made payable:
   Insurance Commissioner – State of Georgia

6. Who is in charge of:
   (a) Division of Insurance Product Review
       Steve Manders 404-656-4449
       (formerly Property & Casualty and Life & Health)
   (b) Surplus Lines
       404-656-2074

7. Who handles filings for:
   (a) Automobile (Property/Casualty)
       Steve Manders 404-656-4449
   (b) Burglary and Theft
       Steve Manders
   (c) Fidelity and Surety
       Steve Manders
   (d) Fire and Allied Lines
       Steve Manders
   (e) General Liability
       Steve Manders
   (f) Glass
       Steve Manders
   (g) Hail
       Steve Manders
   (h) Inland Marine
       Steve Manders
   (i) Workers Compensation
       Steve Manders

8. Who is in charge of licensing for:
   (a) Life and Accident and Health Agents
       Tammy Holmes 404-656-2101
   (b) Fire and Allied Lines Agents
       Tammy Holmes
   (c) Casualty Agents
       Tammy Holmes

9. General Counsel
   Margaret Witten 404-656-2060
COMMISSIONER GORDON I. ITO

HAWAII


As head of the Insurance Division, Ito oversees the insurance industry in the State of Hawaii, which writes $4.5 billion in premiums, and includes 1,000 insurance companies and 40,000 insurance agents.

Ito has served as chief deputy insurance commissioner since 2000. Prior to that, he worked as the supervising staff attorney of the Insurance Division from 1993–2000.

Ito earned an undergraduate degree in business administration from the University of Hawaii, and a law degree from the William S. Richardson School of Law.
HAWAI'I

Hawaii Department of Commerce & Consumer Affairs Insurance Division
PO Box 3614
Honolulu, Hawaii 96811-3614

Street Address:
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Phone: 808.586.2790
Fax: 808.586.2806
DIRECTOR WILLIAM W. DEAL

IDAHO

Bill Deal was appointed by Governor C.L. “Butch” Otter to serve as Director of the Idaho Department of Insurance effective Jan. 2, 2007. Director Deal brings a wealth of knowledge and experience to this position. He was the owner/managing partner of the W.W. Deal Insurance Agency in Nampa, Idaho. Having worked in the insurance industry for 46 years, he has a unique perspective on the world of insurance.

Director Deal is knowledgeable and experienced in civic and governmental affairs. He was elected to the Idaho House of Representatives in 1990 and served eight terms in that position. During his tenure in the House, Director Deal chaired the State Affairs Committee from 2001 to 2007. He also co-chaired the Legislative Healthcare Task Force for nine years.

Director Deal currently serves on the Public Employees Retirement System Investment Board, is a member of the High Risk Insurance Pool Board and is a member of the Northwest Nazarene University President’s Advisory Council.

Prior to joining the Idaho Department of Insurance, Director Deal served as Chairman of the Board of the Idaho State Insurance Fund and was a member of the Idaho Endowment Fund Investment Board. He is past president of the Snake River Stampede, Independent Insurance Agents of Idaho, Nampa Rotary International and University of Idaho Alumni Association.
1. **Administration**
   - Bill Deal  Director  208-334-4250
   - Tom Donovan  Deputy Director  208-334-4250
   - Tricia Carney  Public Information Specialist  208-334-4312
   - Teresa Jones  Administrative Assistant  208-334-4217
   - Renee Iverson  Fiscal Officer  208-334-4266
   - Ellen Wells  Human Resources  208-334-4261

2. **Company Activities Bureau**
   - Georgia Siehl  Bureau Chief/Chief Examiner  208-334-4314
   - Arlene Barrie  Market Analyst  208-334-4216
   - Donna Daniel  Policy Rates and Forms  208-334-4362
   - Kathy Miller  Premium Tax and Fees  208-334-4282
   - Brandi Hawkins  Non-Resident Producer Licensing/Renewals  208-334-4374

4. **Company Examinations**
   - Jean Chang  Technical Records Specialist 2  208-334-4311
   - Cliff Larson  Company Analysis  208-334-4310
   - Clifford Brumett  Company Analysis  208-334-4230
   - Dale Freeman  Title Companies/Examinations  208-334-4321
   - Carol Anderson  Company Admissions, Statutory Deposits, Add/Delete a Line  208-334-4309

5. **Consumer Services Bureau**
   - Gina McBride  Bureau Chief, Consumer Services  208-334-4250

6. **Consumer Assistance**
   - Amy Lambrecht  Consumer Affairs Supervisor  208-334-4322
   - Darrell Cartwright  Consumer Assistance - Coeur d' Alene  208-666-6850
   - Dave Mulder  Consumer Assistance - Pocatello  208-236-6411

7. **Producer Licensing**
   - Lisa Tordjman  Supervisor, Licensing  208-334-4343
   - Barbara Mendiola  CE Coordinator  208-334-4345
   - Marie Pap  Non-Resident Producer Licensing  208-334-4334
   - Cherie Williams  Non-Resident Producer Licensing  208-334-4336
   - Beth Nicolson  Renewal/Reinstatement/Cancellation/Reactivation  208-334-4341
   - Margene Benedetti  Resident/Non-Resident Producer Licensing  208-334-4342

8. **Investigations/Insurance Fraud**
   - Jim Roberts  Investigations Supervisor  208-334-4331
   - Steve Kolb  Investigator - Coeur d’Alene  208-666-4056

9. **SHIBA (Senior Health Insurance Benefits Advisors)**
   - Phyllis Barker  SHIBA Supervisor  208-334-4250
   - Karen Clark  SHIBA Volunteer Services Coordinator, Boise  1-800-247-4422
   - Colleen Van Winkle  SHIBA Volunteer Services Coordinator, Boise  1-800-247-4422
   - Krista Robinson  SHIBA Volunteer Services Coordinator, Pocatello  1-800-488-5764
   - Nora Wells  SHIBA Volunteer Coordinator, Twin Falls  1-800-488-5731
   - Tonya Steele  SHIBA Volunteer Services Coordinator, Coeur d’Alene  1-800-488-5725
   - Susan Stricker  SHIBA Volunteer Services Coordinator, Pocatello  1-800-488-5764
   - Tamara Stricker  SHIBA Volunteer Services Coordinator, Twin Falls  1-800-488-5731
<table>
<thead>
<tr>
<th>10. State Fire Marshal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mark Larson</td>
</tr>
<tr>
<td>Neshu Pabst</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>11. Fire Prevention Deputy Fire Marshals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donald Strong</td>
</tr>
<tr>
<td>Knute Sandahl</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>12. Fire Investigation Deputy Fire Marshals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mark Aamodt</td>
</tr>
<tr>
<td>Ivan Hibbert</td>
</tr>
<tr>
<td>Jeff Sands</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>13. Idaho Fire Incident Reporting System Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cheryl Karnowski</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>14. Webmaster</th>
</tr>
</thead>
<tbody>
<tr>
<td>Webmaster</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>15. Information Technology</th>
</tr>
</thead>
<tbody>
<tr>
<td>Becky Barton-Wagner</td>
</tr>
</tbody>
</table>
Andrew Boron was appointed Director of the Illinois Department of Insurance Jan. 27, 2012, by Illinois Gov. Pat Quinn.

Boron brings a career of insurance, government and private sector experience to the department. He returned to state government after working as vice president and counsel at the ACE Group, where he served as primary liaison to the departments of insurance in nine states, including Illinois. He also served as Deputy Chief of Staff at the Illinois Toll Highway Authority between 2009 and 2010.

Boron began his career at CNA Financial, serving as counsel and then director of state government relations. He holds a bachelor’s degree from the University of Wisconsin and a juris doctorate from the Chicago-Kent College of Law. Boron was admitted to the Illinois Bar in 1998. He is married and has two children.
Office Hours 8:30AM - 5:00PM
Illinois Department of Insurance
320 West Washington
Springfield 217-782-4515 Springfield, IL 62767-0001
Chicago 312-814-2427 Suite 9-301
Fax Nos.
Springfield 217-782-5020 Chicago Branch Office:100 West Randolph
Chicago 312-814-5435 Chicago, IL 60601-3395

Web Address: http://www.insurance.illinois.gov
Email Address: andrew.boron@illinois.gov
sheila.buita@illinois.gov

1. Acting Director Andrew R. Stolfi  SP 217-785-5516  CH 312-814-2420
Method of appointment Governor
Term of office Pleasure of Governor
Appointment date 1/27/12

2. Assistant to the Director Sheila Builta 217-785-5516

3. Acting Chief Deputy Director Tim Cena 217-785-5516

4. Deputy Directors
   Financial and Corporate Regulation Etta Mae Credi 217-782-1757
   Consumer Vacant 217-782-4395
   Human Resources Jane Bachman 217-782-5344

5. Chief Examiner
   Financial Life and Accident Health (Chgo) Kenneth Skiera 312-814-5411
   Kenneth Skiera
   Financial Property/Casualty (Chicago)
   Producers Mike Teer 217-782-1784
   Market Conduct Jim Morris 217-785-0598

6. Whom do you see to:
   (a) Sell insurance securities Secretary of State,
       Securities Division
   (b) Get licensed Marcy Savage - Property/Casualty 217-524-0016
   (c) File charter papers Etta Mae Credi - Life and
       Accident and Health Companies 217-782-1757
   (d) File bonds Kelly Kruger 217-785-2263
   (e) File annual statement Tom Lurkins - Property/Casualty 217-524-5942
       Sara Ross – Life and Accident and Health 217-782-9760
7. To whom are checks made payable: Director of Insurance, State of Illinois

8. Who is in charge of:
   (a) Corporate Etta Mae Credi 217-782-1757
   (b) Financial Jim Hanson 217-557-1397
   (c) Surplus Lines Etta Mae Credi

9. Who handles filings for:
   (a) Automobile John Gatlin 217-782-1786
   (b) Burglary and Theft John Gatlin
   (c) Fidelity and Surety John Gatlin
   (d) Fire and Allied Lines John Gatlin
   (e) General Liability John Gatlin
   (f) Glass John Gatlin
   (g) Hail John Gatlin
   (h) Inland Marine John Gatlin
   (i) Workers Compensation John Gatlin

10. Who has charge of licensing for:
    a) Life and Accident and Health Agents Producers Licensing Section
    b) Fire and Allied Lines Agents Producers Licensing Section
    c) Casualty Agents Producers Licensing Section

11. Distributes insurance laws Lexis Publishing 800-562-1197

12. Acting Chief Legal Counsel Tim Cena 217-782-2867
Governor Mitch Daniels announced the appointment of Stephen Robertson as commissioner of the Department of Insurance (DOI) on October 13, 2010.

Robertson joined DOI in 2008, first as director of the Title Insurance Division and then deputy commissioner of the Title and Bail Bond Division. He ensured the legal compliance of 41 insurance companies and 800 insurance agencies, as well as regulatory oversight of 375 bail bond and recovery agents. He has a long career of both public and private service, including nearly a decade with the Conseco Insurance Group in Carmel, where he was senior vice president. Robertson has also served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

He earned his undergraduate and law degrees from the University of Nebraska. He is a member of the Indiana and Nebraska State Bar Associations and the American Bar Association.
Office Hours 8:00AM - 4:30PM

Indiana Department of Insurance

311 West Washington St.
Suite 103
Indianapolis, IN 46204-2787

General Information 317-232-2385
Agency Services 317-232-2413
Commissioner 317-232-3520
Consumer Services 317-232-2395
Ratings, Accident and Health 317-232-2398/2421
Ratings, Life 317-232-2420
Securities 317-232-2390
Fax No. 317-232-5251

Web Address: http://www.in.gov/doi

1. Commissioner
   Steve Robertson 317-232-3520
   Method of appointment Governor
   Term of office Pleasure of Governor
   Appointment date 06/09

2. Chief Deputy Commissioner
   Vacant 317-232-2387

3. Chief Examiner
   Cynthia Donovan 317-232-2390

4. Whom do you see to:
   (a) Sell insurance securities Secretary of State, 201-Statehouse
       Chet Peitras 317-234-1138
   (b) Get licensed Cynthia Donovan 317-232-2390
       Cynthia Donovan 317-232-2390
   (c) File charter papers Cynthia Donovan
   (d) File bonds Cynthia Donovan
   (e) File annual statement Cynthia Donovan

5. To whom are checks made payable: State of Indiana

6. Who is in charge of:
   (a) Life Division Mihir K. Nag 317-232-2420
   (b) Accident and Health Division Paul Hyslop 317-232-2421

7. Who handles filings for:
   (a) Property and Casualty Kate Kixmiller 317-232-3495
   (b) Personal Lines Kate Kixmiller 317-232-3495
   (c) Commercial Lines Bob Reeder 317-232-2424

8. Who has charge of licensing for:
   (a) Life and Accident and Health Agents Chet Peitras 317-234-1138
   (b) Fire and Allied Lines Agents Chet Peitras
   (c) Casualty Agents Chet Peitras


10. Chief Counsel Tina Korty 317-232-0143

11. Deputy Commissioner/Health Deputy Erin Mathies 317-234-7732
SUSAN E. VOSS

Susan Voss is a graduate of Simpson College in Indianola, Iowa with a J.D. from Gonzaga University in Spokane, Washington. Ms. Voss was appointed Insurance Commissioner in January 2005. In addition to regulating insurance, the Commissioner also regulates securities, funeral home services, and cemeteries. She is a member of the children’s health insurance s-chip board known as HAWK-I. Ms. Voss is the President of the National Association of Insurance Commissioners (NAIC). She is also a member of the Interstate Compact Board of the NAIC and National Insurance Producer Registry Board. Commissioner Voss is a member of the Legislative Health Care Advisory Council tasked with reviewing proposals to expand health insurance in Iowa.

COMMISSIONER NICK GERHART

Iowa Governor Terry Branstad appointed Nick Gerhart to serve as Insurance Commissioner of the State of Iowa on February 1, 2013. Prior to being appointed Insurance Commissioner Nick worked for Sammons Financial Group as the Vice President of Compliance and Regulatory Affairs. Nick is active in the Des Moines community and serves on numerous civic boards. He earned his law degree and health law certificate from St. Louis University School of Law and a Masters of Health Administration from St. Louis University School of Public Health. He earned his BA from the University of Northern Iowa. Nick and his wife Jessica reside in Des Moines, Iowa with their three children.
Phone: 515.281.5523
Fax: 515.281.3059

Iowa Insurance Division
330 E. Maple Street
Des Moines, Iowa 50319
Commissioner Sandy Praeger was elected as Kansas’ 24th Commissioner of Insurance on Nov. 2, 2002. She was reelected on Nov. 7, 2006, and again on Nov. 2, 2010. Commissioner Praeger is responsible for regulating all insurance sold in Kansas and overseeing the nearly 1,700 insurance companies and more than 100,000 agents licensed to do business in the state.

She was elected previously to the Kansas Senate in 1992, 1996 and 2000, and before that served one term in the Kansas House of Representatives. While in the legislature, she worked to gain passage of patient protection laws, external review of health plans and insurance, and the Kansas expansion of children’s health insurance. In 2001 she led the successful campaign for mental health parity in Kansas. A resident of Lawrence, Kan., she served as mayor of Lawrence from 1986-87, and she served on the Lawrence City Commission from 1985-89.

Commissioner Praeger was president of the National Association of Insurance Commissioners (NAIC) in 2008. She serves as chair of the NAIC Health Insurance and Managed Care Committee, as well as other NAIC committees and task forces. In 2012 she was appointed as an NAIC representative on the board of directors of the National Insurance Producer Registry.

Commissioner Praeger has testified numerous times before the U.S. Senate Finance Committee on health reform issues. She is frequently called upon by national media to discuss health insurance issues.

She has also testified before the U.S. Senate Health, Education, Labor and Pensions Committee about small business health insurance, appeared before the U.S. Senate Small Business Committee to express concerns about association health plans, and appeared before the Senate Select Committee on Aging concerning qualifications of investment advisers.

She is a two-time (2010 and 1999) recipient of the prestigious Dr. Nathan B. Davis Award, bestowed annually by the American Medical Association to individuals who have made a significant contribution to the public health through elected and career government service.

AARP and the Kansas Wildlife Federation have recognized Commissioner Praeger as their “legislator of the year” for her work on issues important to their organizations.

In 1997, The Kansas Association for the Medically Underserved also recognized her leadership on health care access issues. She was also recognized by The Center for Populations Options for legislation she sponsored in 1994 to create teen pregnancy prevention programs in Kansas.
1. Commissioner  
   Method of appointment  
   Term of office  
   Election date  
   Commissioner Sandy Praeger  
   Elected  
   Four years  
   11/02, 11/06, 11/10  

2. Assistant Commissioner  
   Robert Tomlinson  

3. Chief Examiner  
   Ken Abitz  

4. Whom do you see to:  
   (a) Sell insurance securities  
   (b) Get licensed  
   (c) File charter papers  
   (d) File bonds  
   (e) File annual statement  
   Zac Anshutz  
   Nancy Strasburg  
   Property & Casualty Division  
   Marlyn K. Burch  
   David Isaacs  

5. To whom are checks made payable:  
   Kansas Insurance Department  

6. Who is in charge of:  
   (a) Life Division  
   (b) Accident and Health Division  
   (c) Surplus Lines  
   Marlyn K. Burch  
   Linda Sheppard  
   Property & Casualty Division  

7. Who handles filings for:  
   (a) Automobile  
   (b) Burglary and Theft  
   (c) Fidelity and Surety  
   (d) Fire and Allied Lines  
   (e) General Liability  
   (f) Glass  
   (g) Hail  
   (h) Inland Marine  
   (i) Workers Compensation  
   Jim Newins  
   Property & Casualty Division  

8. Who has charge of licensing for:  
   (a) Life and Accident and Health Agents  
   (b) Fire and Allied Lines Agents  
   (c) Casualty Agents  
   Nancy Strasburg  
   Nancy Strasburg  

9. Distributes insurance laws  
   Zac Anshutz  

10. General Counsel  
    Zac Anshutz
Commissioner Sharon P. Clark

Sharon P. Clark, a veteran of Kentucky state government, was appointed commissioner of the Department of Insurance (DOI) in July 2008.

Commissioner Clark was the first director of DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the department hired its first ombudsman, added consumer education and outreach functions, and strengthened enforcement efforts by expanding the number of consumer compliant investigators.

She currently serves on the executive committee of the National association of insurance Commissioners (NAIC), is the chair of the NAIC’s Market Regulation and Consumer Affairs (D) Committee, is a member of the NAIC Audit Committee and serves as a secretary/treasurer for the NAIC’s Southeastern Zone. Commissioner Clark also is a member and secretary/treasurer of the National Insurance Producer Registry and is interim chair of the Surplus Lines Multistate Compliance Compact.

Prior to being named Insurance Commissioner, she worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission and the former Workforce Development Cabinet.

She earned her bachelor’s and master’s degrees from University of Kentucky.
Kentucky Department of Insurance

Office Hours  8:00AM - 4:30PM
Telephone No.  502-564-3630
Toll Free     800-595-6053
Fax No.       502-564-1453

Street Address:  215 West Main
(in Kentucky) Frankfort, KY 40601

Mailing Address: P.O. Box 517
Frankfort, KY 40602-0517

Web Address: http://insurance.ky.gov
Email Address: DOI.Info@ky.gov

1. Commissioner
   Sharon P. Clark  502-564-3630
   Method of appointment  Governor
   Term of office  Pleasure of Governor
   Appointment date  07/16/08

2. Deputy Commissioner
   Ray Perry  502-564-3630
   Ray.Perry@ky.gov

3. Chief Examiner and Analyst
   Chief Examiner  David Hurt  502-564-6082
   David.Hurt@ky.gov
   Chief Analyst  Bill Clark  502-564-6082
   Bill.Clark@ky.gov

4. Whom do you see to:
   (a) Sell insurance securities  Dept. of Financial Institutions  502-573-3390
   (b) Get licensed (company)  Bruce Ross  502-564-6082
   (c) File charter papers  Bruce Ross  502-564-6082
   (d) File bonds  Cecilia Webber  502-564-6082
   (e) File annual statement  Bruce Ross  502-564-6082

5. To whom are checks made payable: Kentucky State Treasurer

6. Who is in charge of:
   (a) Life Division  Sharon Burton  502-564-6088
   Sharon.Burton@ky.gov
   (b) Health Division  Sharon Burton  502-564-6088
   (c) Surplus Lines  Frank Goins  502-564-6046
       Frank.Goins@ky.gov

7. Who handles filings for:
   (a) Automobile  Frank Goins  502-564-6046
   (b) Burglary and Theft  Frank Goins
   (c) Fidelity and Surety  Frank Goins
   (d) Fire and Allied Lines  Frank Goins
   (e) General Liability  Frank Goins
   (f) Glass  Frank Goins
   (g) Hail  Frank Goins
   (h) Inland Marine  Frank Goins
   (i) Workers Compensation  Frank Goins

8. Who has charge of licensing for:
   (a) Life and Accident and Health Agents  Maggie Woods  502-564-6004
       Maggie.Woods@ky.gov
   (b) Fire and Allied Lines Agents  Maggie Woods
   (c) Casualty Agents  Maggie Woods

9. Distributes insurance laws  Mary Lou Spencer, Sara Fett  502-564-6154

10. General Counsel  Tim West  502-564-6032
       Tim.West@ky.gov

11. Fraud Unit  Clark Williams  502-564-1461
Prior to becoming the Commissioner of the Louisiana Department of Insurance, Jim Donelon served the Department in leadership positions as Chief Deputy Commissioner and Executive Counsel.

Jim was born in New Orleans. He is a graduate of Jesuit High School, the University of New Orleans and Loyola School of Law. In 1986, Jim became the first recipient of the Homer L. Hitt Distinguished Alumnus of the Year award for the University of New Orleans.

Commissioner Donelon retired as the State Judge Advocate for the Louisiana Army National Guard where he held the rank of Colonel and received the prestigious Legion of Merit medal, among many other citations, for his contributions during his 33 years of military service.

In 1975 Jim was the elected Jefferson Parish Council Chairman and from 1981 to 2001 Jim represented Jefferson Parish in the Louisiana House of Representatives where he rose to the leadership positions of Chairman of the Committee on Insurance and Co-Chairman of the Republican Legislative Delegation. In 2001 Jim joined the staff of the Louisiana Department of Insurance. He currently serves as the NAIC Vice President.

Jim presently serves on the Board of Directors of Hope Haven Boys Home, Friends Alliance for the Mentally Ill, and the Blood Center for Southeast Louisiana.

Jim is married to the former Merilynn Boudreaux. They reside in Jefferson Parish. Jim and Merilynn are the parents of four daughters and the grandparents of five granddaughters and one grandson.
**Commissioner of Insurance**

<table>
<thead>
<tr>
<th>Commissioner of Insurance</th>
<th>James J. Donelon</th>
</tr>
</thead>
<tbody>
<tr>
<td>Method of Appointment</td>
<td>Elected</td>
</tr>
<tr>
<td>Term of Office</td>
<td>Four years</td>
</tr>
<tr>
<td>Elected</td>
<td>November 2006 thru November 2008</td>
</tr>
<tr>
<td>Re-Elected</td>
<td>October 2007 thru November 2012</td>
</tr>
</tbody>
</table>

**Contacts for:**

<table>
<thead>
<tr>
<th>Sell insurance securities</th>
<th>Tammi Williams</th>
</tr>
</thead>
<tbody>
<tr>
<td>Get Licensed</td>
<td>Tammi Williams</td>
</tr>
<tr>
<td>File Charter Papers</td>
<td>Mike Boutwell</td>
</tr>
<tr>
<td>File Bonds/Statutory Deposits</td>
<td>Helen Petho</td>
</tr>
<tr>
<td>File Annual Statement</td>
<td>Stewart Guerin</td>
</tr>
</tbody>
</table>

| Make all checks payable to: | Louisiana Department of Insurance |

**Contacts in charge of:**

<table>
<thead>
<tr>
<th>Life and Annuity</th>
<th>Barry White</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Health</td>
<td>Scott Kipper</td>
</tr>
<tr>
<td>Surplus Lines</td>
<td>Tommy Coco</td>
</tr>
</tbody>
</table>

**Contacts on filings for:**

<table>
<thead>
<tr>
<th>Rate and Rule Form/Rate Approval</th>
<th>Charles Hansberry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automobile</td>
<td>Linda Gonzales</td>
</tr>
<tr>
<td>Burglary and Theft</td>
<td>Linda Gonzales</td>
</tr>
<tr>
<td>Fidelity and Surety</td>
<td>Linda Gonzales</td>
</tr>
<tr>
<td>Fire and Allied Lines</td>
<td>Linda Gonzales</td>
</tr>
<tr>
<td>General Liability</td>
<td>Linda Gonzales</td>
</tr>
<tr>
<td>Glass</td>
<td>Linda Gonzales</td>
</tr>
<tr>
<td>Hail</td>
<td>Linda Gonzales</td>
</tr>
<tr>
<td>Inland Marine</td>
<td>Linda Gonzales</td>
</tr>
<tr>
<td>Workers Compensation</td>
<td>Linda Gonzales</td>
</tr>
</tbody>
</table>

**PRODUCER LICENSING:**

<table>
<thead>
<tr>
<th>Life, Accident and Health Agents</th>
<th>Tammi Williams</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire and Allied Lines Agents</td>
<td>Tammi Williams</td>
</tr>
<tr>
<td>Casualty Agents</td>
<td>Tammi Williams</td>
</tr>
</tbody>
</table>

**DISTRIBUTES INSURANCE LAWS**

| NILS Publishing Company          |

**RECEIVERSHIP**

| Allan Pursnell |

<table>
<thead>
<tr>
<th>EXECUTIVE COUNSEL</th>
<th>Warren Byrd</th>
</tr>
</thead>
<tbody>
<tr>
<td>225-342-5900</td>
<td>225-342-9055</td>
</tr>
<tr>
<td>225-342-5123</td>
<td>225-342-5415</td>
</tr>
<tr>
<td>225-342-1355</td>
<td>225-342-0826</td>
</tr>
<tr>
<td>225-342-1012</td>
<td>225-342-0800</td>
</tr>
<tr>
<td>225-219-6024</td>
<td>225-219-6024</td>
</tr>
<tr>
<td>225-342-1631</td>
<td>225-219-3929</td>
</tr>
<tr>
<td>225-342-0826</td>
<td>225-342-0826</td>
</tr>
<tr>
<td>225-342-1355</td>
<td>225-342-1355</td>
</tr>
<tr>
<td>225-342-1012</td>
<td>225-342-1012</td>
</tr>
<tr>
<td>225-342-5415</td>
<td>225-342-5415</td>
</tr>
<tr>
<td>225-219-6024</td>
<td>225-219-6024</td>
</tr>
<tr>
<td>225-342-1631</td>
<td>225-342-1631</td>
</tr>
<tr>
<td>225-342-5123</td>
<td>225-342-5123</td>
</tr>
<tr>
<td>225-342-9055</td>
<td>225-342-9055</td>
</tr>
<tr>
<td>225-219-0750</td>
<td>225-219-0750</td>
</tr>
<tr>
<td>225-342-4673</td>
<td>225-342-4673</td>
</tr>
</tbody>
</table>
MAINE

SUPERINTENDENT ERIC A. CIOPPA


ERIC CURRENTLY SERVES AS A MEMBER OF THE MAINE STATE EMPLOYEE HEALTH COMMISSION, IN ADDITION TO ROLES IN VARIOUS NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS (NAIC) WORKING GROUPS. HE IS THE CHAIR OF THE NAIC ADVISORY ORGANIZATION EXAMINATION OVERSIGHT (C) WORKING GROUP AND A CO-CHAIR OF THE NAIC AND INTERNATIONAL ASSOCIATION OF INDUSTRIAL ACCIDENT BOARDS AND COMMISSIONS JOINT (C) WORKING GROUP. ERIC RECEIVED HIS B.A. FROM POTSDAM STATE UNIVERSITY AND HIS M.B.A. FROM CLARKSON UNIVERSITY.
| 1. | Superintendent | Eric A Cioppa | 207-624-8475 |
|    | Method of appointment | Governor, confirmed by legislature |
|    | Term of office | Five years |
|    | Appointment date | reappointed in March 2010 |
| 2. | Secretary to the Superintendent | Karma Lombard | Karma.Y.Lombard@maine.gov |
| 3. | Deputy Superintendent | Tim Schott | Timothy.n.Schott@maine.gov |
| 4. | Director of Examination & Solvency Division | Stuart E. Turney | Stuart.E.Turney@maine.gov |
| 5. | Whom do you see to: | |
|    | (a) Sell insurance securities | Judith Shaw, Office of Securities Administrator | Judith.M.Shaw@maine.gov |
|    | (b) Get licensed | Barb Garboski | Barbra.L.Garboski@maine.gov |
|    | (c) File charter papers | Barb Garboski |
|    | (d) File bonds | Barb Garboski |
|    | (e) File annual statement | Barb Garboski |
| 6. | To whom are checks made payable: | Treasurer of the State of Maine |
| 7. | Who is in charge of: | |
|    | (a) Consumer Health Care Division | Glenn Griswold | Glenn.J.Griswold@maine.gov |
|    | (b) Surplus Lines | Barb Garboski | Barbra.L.Garboski@maine.gov |
| 8. | Who handles filings for: | |
|    | (a) Automobile | Frank Kimball |
|    | (b) Burglary and Theft | Frank Kimball |
|    | (c) Fidelity and Surety | Frank Kimball |
|    | (d) Fire and Allied Lines | Frank Kimball |
|    | (e) General Liability | Frank Kimball |
|    | (f) Glass | Frank Kimball |
|    | (g) Hail | Frank Kimball |
|    | (h) Inland Marine | Frank Kimball |
|    | (i) Workers Compensation | Michelle Van Haagen | Michelle.D.VanHaagen@maine.gov |
| 9. | Who has charge of licensing for: | |
|    | (a) Life and Accident and Health Agents | Pamela Roybal | Pamela.L.Roybal@maine.gov |
|    | (b) Fire and Allied Lines Agents | Pamela Roybal |
|    | (c) Casualty Agents | Pamela Roybal |
| 11. | General Counsel | Thomas M. Record, Senior Staff Attorney | Thomas.M.Record@maine.gov |
COMMISSIONER THERESE M. GOLDSMITH

MARYLAND

Therese M. Goldsmith was appointed by Governor Martin O’Malley to serve as Maryland’s Insurance Commissioner effective June 13, 2011, for a term ending May 31, 2015. Immediately prior to that appointment, Goldsmith was a Commissioner on the Public Service Commission of Maryland.

Before entering public service, Goldsmith was a partner at the law firm of Hogan & Hartson LLP (now Hogan Lovells). As part of that firm’s white collar litigation group, she concentrated her practice on government investigations of alleged health care fraud and abuse, claims brought by the government or private whistleblowers under the federal and state False Claims Acts, and issues arising under HIPAA and state privacy laws.

Prior to joining Hogan & Hartson in 2001, she was an associate at the law firm of Venable, Baetjer and Howard, LLP (now Venable LLP). Her practice there focused on federal and state health care regulatory compliance, fraud and abuse investigations, provider reimbursement appeals, rate review matters, medical staff peer review proceedings, licensure board disciplinary actions, patient care issues and corporate transactions.

Commissioner Goldsmith previously worked as a certified speech-language pathologist, focusing primarily on communication and swallowing disorders resulting from stroke, traumatic brain injury, or other neurological conditions. Most recently, she was the Director of Speech-Language Pathology at the National Rehabilitation Hospital in Washington, D.C., and was a member of the adjunct graduate faculty of Loyola College in Maryland.

Commissioner Goldsmith received her Juris Doctor degree with honors from The University of Maryland School of Law, where she was an articles editor for the Maryland Law Review and was awarded The William Strobel Thomas Prize for the highest scholastic average of the Class of 1998. She earned a Bachelor of Science degree, summa cum laude, and a Master of Science degree from Towson University.
<table>
<thead>
<tr>
<th></th>
<th>Commissioner</th>
<th>Therese M. Goldsmith</th>
<th>410-468-2090</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Method of appointment</td>
<td>Governor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Term of office</td>
<td>2 months</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Appointment Date</td>
<td>2012</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Executive Assistant</td>
<td>Trish Winkle</td>
<td>410-468-2013</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:twinkler@mdinsurance.state.md.us">twinkler@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td>3.</td>
<td>Deputy Commissioner</td>
<td>Karen Stakem Hornig</td>
<td>410-468-2002</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:khornig@mdinsurance.state.md.us">khornig@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td>4.</td>
<td>Chief Examiner</td>
<td>Dave Palmer</td>
<td>410-468-2120</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:dpalmer@mdinsurance.state.md.us">dpalmer@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td>5.</td>
<td>Whom do you see to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Sell insurance securities</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Get licensed Companies</td>
<td>Chineta Alford</td>
<td>210-468-2152</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:calford@mdinsurance.state.md.us">calford@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td></td>
<td>(c) File charter papers</td>
<td>Chineta Alford</td>
<td>210-468-2387</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:yhouse@mdinsurance.state.md.us">yhouse@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td></td>
<td>(d) File bonds</td>
<td>Yvonne House</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(e) File annual statement</td>
<td>Chineta Alford</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>To whom are checks made payable:</td>
<td>Maryland Insurance Administration</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Who is in charge of:</td>
<td>Brenda Wilson</td>
<td>410-468-2212</td>
</tr>
<tr>
<td></td>
<td>(a) Life Division</td>
<td></td>
<td><a href="mailto:bwilson@mdinsurance.state.md.us">bwilson@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td></td>
<td>(b) Accident and Health Division</td>
<td>Brenda Wilson</td>
<td>410-468-2301</td>
</tr>
<tr>
<td></td>
<td>(c) Surplus Lines</td>
<td>Chineta Alford</td>
<td><a href="mailto:lschott@mdinsurance.state.md.us">lschott@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td></td>
<td>(d) Property/Casualty Division</td>
<td>Pamela R. Johnson</td>
<td>410-468-2119</td>
</tr>
<tr>
<td></td>
<td>(e) Examination and Auditing</td>
<td>Lester C. Schott</td>
<td>410-468-2101</td>
</tr>
<tr>
<td></td>
<td>(f) Government Relations</td>
<td>Tinna Quigley</td>
<td>410-468-2202</td>
</tr>
<tr>
<td></td>
<td>(g) Chief Actuary</td>
<td>Dennis Yu</td>
<td>410-468-2040</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:dyu@mdinsurance.state.md.us">dyu@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td>8.</td>
<td>Who handles filings for:</td>
<td>David Diehl</td>
<td>410-468-2320</td>
</tr>
<tr>
<td></td>
<td>(a) Automobile</td>
<td></td>
<td><a href="mailto:ddiehl@mdinsurance.state.md.us">ddiehl@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td></td>
<td>(b) Burglary and Theft</td>
<td>David Diehl</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) Fidelity and Surety</td>
<td>David Diehl</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(d) Fire and Allied Lines</td>
<td>David Diehl</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(e) General Liability</td>
<td>David Diehl</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(f) Glass</td>
<td>David Diehl</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>Who has charge of licensing for:</td>
<td>Yvonne House</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Life and Accident and Health Agents</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Fire and Allied Lines Agents</td>
<td>Yvonne House</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) Casualty Agents</td>
<td>Yvonne House</td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Distributes insurance laws</td>
<td>Alexis Gibson</td>
<td>410-468-2011</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:agibson@mdinsurance.state.md.us">agibson@mdinsurance.state.md.us</a></td>
</tr>
<tr>
<td>11.</td>
<td>Principal Counsel</td>
<td>J. Van Lear Dorsey</td>
<td>410-468-2023</td>
</tr>
</tbody>
</table>
Joseph G. Murphy was appointed Commissioner of the Division of Insurance on February 8, 2010. Murphy served as First Deputy Commissioner of the Division of Insurance since 2006 with oversight of the day-to-day operations of the Division, its 130 employees and $12 million budget. Murphy served as Acting Commissioner since September 2009, following the departure of Commissioner Nonnie S. Burnes. Most recently, Murphy has played active roles in the implementation of the auto insurance reform and leading efforts to stabilize health insurance costs for small businesses.

Since it was created by Governor Patrick in 2008, managed competition in auto insurance has attracted 11 new companies into the state – including some of the biggest carriers in the country—and saved money for good drivers across the Commonwealth. Since serving as Acting Commissioner, Murphy has spearheaded an effort to investigate high percentage increases in small-group health insurance, overseeing hearings with insurance companies and providers.

Prior to joining the Division of Insurance, Murphy served as Chief of Staff and Research Director of the Joint Committee on Financial Services and the Joint Committee on Insurance in the Massachusetts Legislature. During his time in the Legislature, Murphy worked on Massachusetts’ landmark health care reform legislation and the Producer Licensing Model Act and legislation, making Massachusetts the 31st state to join the Interstate Product Regulation Commission. Murphy is active with the National Association of Insurance Commissioners and currently serves on the Property and Casualty and the Financial Regulation Standards and Accreditation Committees. He was recently appointed to serve as Chair of the Corporate Governance Working Group. He also serves as a member of the Management Committee of the Interstate Insurance Product Regulation Commission.

A native of Quincy, Murphy holds a bachelor of arts degree in history and political science. He lives in Boston.
<table>
<thead>
<tr>
<th></th>
<th>Who</th>
<th>Name</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Commissioner</td>
<td>Joseph Murphy</td>
<td>617-521-7494</td>
</tr>
<tr>
<td></td>
<td>Method of appointment</td>
<td>Governor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Term of office</td>
<td>Pleasure of the Governor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Appointment date</td>
<td>02/26/07</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>First Deputy Commissioner</td>
<td>Vacant</td>
<td>617-521-7301</td>
</tr>
<tr>
<td>3</td>
<td>Chief Examiner</td>
<td>John Turchi</td>
<td>617-521-7419</td>
</tr>
<tr>
<td>4</td>
<td>Whom do you see to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Sell insurance securities</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Get licensed</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) File charter papers</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(d) File bonds</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(e) File annual statement</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>To whom are checks made payable:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Who is in charge of:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Life Division</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Accident and Health Division</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) Surplus Lines</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Who handles filings for:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Automobile</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Burglary and Theft</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) Fidelity and Surety</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(d) Fire and Allied Lines</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(e) General Liability</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(f) Glass State</td>
<td>Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(g) Hail State</td>
<td>Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(h) Inland Marine</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(i) Workers Compensation</td>
<td>State Rating Bureau</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Who has charge of licensing for:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Life and Accident and Health Agents</td>
<td>Licensing Section</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Fire and Allied Lines Agents</td>
<td>Licensing Section</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) Casualty Agents</td>
<td>Licensing Section</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Distributes insurance laws</td>
<td>NILS Publishing Co.</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Acting General Counsel</td>
<td>Elizabeth Brodeur</td>
<td>617-521-7442</td>
</tr>
</tbody>
</table>
Kevin Clinton was appointed Commissioner of the Office of Financial and Insurance Regulation by Governor Rick Snyder effective April 16, 2011.

As Commissioner, Mr. Clinton is responsible for the regulation of the Michigan financial service industries, including insurance, banking and securities. The commissioner administers 29 public acts and regulates a variety of individual licensees and entities, including Blue Cross Blue Shield, 25 HMOs, 114 banks, 171 domestic insurance companies, 196 credit unions, 1,458 foreign insurance companies, 1,778 investment advisor firms, 1,969 securities broker-dealer firms, 194,835 insurance agents, 131,194 securities agents, 9,214 investment advisor representatives, 3,958 mortgage licensees and registrants, 656 deferred presentment companies and 2,387 other consumer finance-related entities.

Before being appointed commissioner, Clinton served for more than six years as president and CEO of American Physicians Capital, Inc. (AP Capital), a publicly-traded medical professional liability insurance provider based in East Lansing, MI. Before becoming president and CEO, he worked as the company’s vice president and chief operating officer.

Prior to joining AP Capital in 2001, Clinton served for nearly five years as president and CEO of MEEMIC Insurance Company, a publicly-traded property and casualty insurance holding company based in Auburn Hills, MI. He was also chief financial officer at ProNational Insurance Company.

Commissioner Clinton’s extensive experience and expertise in the insurance industry also includes actuarial positions in the private sector as well as service as chief actuary for the Michigan Insurance Bureau in the 1980s. He holds Bachelor of Business Administration and Masters of Actuarial Science degrees from the University of Michigan.
<table>
<thead>
<tr>
<th></th>
<th>Commissioner</th>
<th>Method of appointment</th>
<th>Term of office</th>
<th>Appointment date</th>
<th>Assistant to Commissioner</th>
<th>Public Information Officer</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>R. Kevin Clinton</td>
<td>Governor</td>
<td>Four Years</td>
<td>04/2011</td>
<td>Maureen Doyle</td>
<td>Jason Moon</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>517-335-5834</td>
<td>517-335-1700</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:doylem4@michigan.gov">doylem4@michigan.gov</a></td>
<td><a href="mailto:moonj@michigan.gov">moonj@michigan.gov</a></td>
</tr>
<tr>
<td>2</td>
<td>Chief Deputy Commissioner</td>
<td>Ann Flood</td>
<td></td>
<td></td>
<td>517-335-5834</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Senior Deputy Commissioner</td>
<td>Teri Morante</td>
<td></td>
<td></td>
<td>517-373-1710</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Senior Deputy Commissioner</td>
<td>Steve R. Hilker</td>
<td></td>
<td></td>
<td>517-373-1710</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Chief Field Examiner</td>
<td>Robert Lamberjack</td>
<td></td>
<td></td>
<td>517-335-1746</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:lamberjackb@michigan.gov">lamberjackb@michigan.gov</a></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Whom do you see to:</td>
<td>Linda Cena</td>
<td></td>
<td></td>
<td>517-335-1202</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Sell insurance securities</td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:cenal@michigan.gov">cenal@michigan.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Get licensed (insurance companies)</td>
<td>Linda Martin</td>
<td></td>
<td></td>
<td>517-373-7232</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) File charter papers</td>
<td>Linda Martin</td>
<td></td>
<td></td>
<td>517-373-7232</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(d) File annual statement</td>
<td>Marilyn Rzepecki</td>
<td></td>
<td></td>
<td>517-373-0246</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:rzepeckim@michigan.gov">rzepeckim@michigan.gov</a></td>
</tr>
<tr>
<td>7</td>
<td>To whom are checks made payable:</td>
<td>State of Michigan</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Who is in charge of:</td>
<td>Randy Parlor</td>
<td></td>
<td></td>
<td>517-335-1712</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Property/Casualty Product Review</td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:parlorr@michigan.gov">parlorr@michigan.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Continuing Education</td>
<td>Tracy Lord Bishop</td>
<td></td>
<td></td>
<td>517-373-7228</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) Surplus Lines</td>
<td>Mary Krug</td>
<td></td>
<td></td>
<td>517-241-4529</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(d) Pre-Licensing Education</td>
<td>Tracy Lord Bishop</td>
<td></td>
<td></td>
<td>517-373-7228</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Who handles filings for:</td>
<td>Sharra Johnson</td>
<td></td>
<td></td>
<td>517-335-1743</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Automobile</td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:johnsons34@michigan.gov">johnsons34@michigan.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Home</td>
<td>Brianne McDaniels</td>
<td></td>
<td></td>
<td>517-373-9916</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(c) Burglary and Theft</td>
<td>Greg Johnson</td>
<td></td>
<td></td>
<td>517-335-2064</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(d) Fidelity and Safety</td>
<td>Sue Grigas</td>
<td></td>
<td></td>
<td>517-335-2057</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(e) Fire and Allied Lines</td>
<td>KNhapre Staton</td>
<td></td>
<td></td>
<td>517-241-8253</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Robert Lutton</td>
<td></td>
<td></td>
<td>517-241-1575</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>KNhapre Staton</td>
<td></td>
<td></td>
<td>517-241-8253</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>KNhapre Staton</td>
<td></td>
<td></td>
<td>517-241-8253</td>
<td></td>
</tr>
</tbody>
</table>
10. Who has charge of licensing for: (agents and agencies)
   (a) Life and Accident and Health Agents
       Jill Huisken 517-335-2751 huiskenj@michigan.gov
       Michele Riddering 517-241-7434 ridderingm@michigan.gov
   (b) Fire and Allied Lines Agents
       Jill Huisken 517-335-2751 huiskenj@michigan.gov
       Michele Riddering 517-241-7434 ridderingm@michigan.gov
   (c) Casualty Agents
       Jill Huisken 517-335-2751 huiskenj@michigan.gov
       Michele Riddering 517-241-7434 ridderingm@michigan.gov

11. Distributes insurance laws
    NILS Publishing Co. 800-423-5910

12. General Counsel
    Randy Gregg 517-241-3068 GreggR2@michigan.gov
Governor Mark Dayton announced his appointment of Mike Rothman as the new Commissioner of Commerce for the State of Minnesota. Rothman will take office January 12, 2011.

Mr. Rothman brings a distinguished record of consumer protection to the Commerce Department, and his experience dealing with the insurance industry will be an invaluable asset as commissioner.

"Mike Rothman brings a dedicated commitment to leading what has been, from many reports, a troubled agency," said Governor Dayton. "He is charged by me with restoring a consumer response and protection ethic to the agency, and to making it again a consistent and responsible regulator of business practices.

"It is an honor to work on behalf of the people of the State of Minnesota," said Rothman. "I am committed to ensuring that businesses have the economic opportunity to succeed in a responsible manner, and to taking care of the rights of all Minnesotans. I look forward to working with Governor Dayton, and public and private leaders to promote job creation and get Minnesota working again."

Mr. Rothman was most recently an attorney with the firm of Winthrop & Weinstine, P.A., in Minneapolis, MN, where he was co-chair of the Insurance & Financial Services practice group. He brings a unique blend of government and litigation expertise. Rothman's litigation experience began when he worked on the insurance insolvencies of Mission Insurance Companies and Executive Life, two of the largest in U.S. history. He has represented clients at the trial and appellate levels in both federal and state courts, as well as in mediations and arbitrations. Rothman has also taught as an adjunct professor at the University of Minnesota Law School in Insurance Law and Regulation. He is a founding board member of the Minnesota Urban Debate League, and sits on several other community advisory boards and organizations. He lives in Minnetonka with his wife and their three children.
Tupelo native and long-time Vicksburg resident Mike Chaney is Mississippi’s Commissioner of Insurance.

Prior to his election in 2007, Chaney served seven years in the Mississippi House of Representatives and eight years in the Mississippi Senate, where he became the first Republican to serve as chairman of the Education Committee.

He also served as a key member of the Senate Insurance Committee and was one of the authors of the 2007 Windpool Insurance bills credited with boosting the state’s post-Hurricane Katrina recovery.

Chaney co-authored the 1994 Teacher Insurance bill to give school teachers health insurance and was named 2006 Legislator of the Year by the Mississippi Realtors and 2007 Legislator of the Year by the Mississippi Homebuilders Association for his legislative work in rebuilding the coast following Hurricane Katrina.

Chaney is a 1966 graduate of Mississippi State University with bachelor of science degree in business and finance and is a veteran of the United States Army, having served in Vietnam in 1968-69.
Office Hours  8:00AM - 5:00PM  Mississippi Insurance Department
Telephone No.  601-359-3569  Street Address:  1001 Woolfolk State Office Building
Toll Free  800-562-2951  501 N. West Street
Fax No.  601-359-2474  Jackson, MS 39201

Mailing Address: P.O. Box 79
Jackson, MS 39205-0079

Web Address:  http://www.mid.ms.gov
E-mail: mike.chaney@mid.ms.gov

1. Commissioner  Mike Chaney  601-359-3581
   Method of appointment  Elected
   Term of office  Four years
   Election date  Elected 11/07

2. Administrative Assistant to Commissioner  Elizabeth Bell (Cookie)  601-359-3581

3. Deputy Commissioner  Mike Haire  601-359-3572

4. Director, Financial and Market Regulation  David Browning  601-359-9218

5. Whom do you see to:
   (a) Sell insurance securities  Robert Perkins  601-359-1082
   (b) Get licensed  Chad Bridges  601-359-2136
   (c) File charter papers  Nancy Cross  601-359-3571
   (d) File bonds  Chad Bridges  601-359-2136
   (e) File annual statement  David Browning  601-359-9218

6. To whom are checks made payable:  Mississippi Insurance Department

7. Who is in charge of:
   (a) Life Division  Aaron Sisk  601-359-2012
   (b) Accident and Health Division  Aaron Sisk  601-359-2012
   (c) Surplus Lines  Nancy Cross  601-359-3571

8. Who handles filings for:
   (a) Automobile  John Wells  601-359-3575
   (b) Burglary and Theft  John Wells
   (c) Fidelity and Surety  John Wells
   (d) Fire and Allied Lines  John Wells
   (e) General Liability  John Wells
   (f) Glass  John Wells
   (g) Hail  John Wells
   (h) Inland Marine  John Wells
   (i) Workers Compensation  John Wells

9. Who has charge of licensing for:
   (a) Life and Accident and Health Agents  Robert Perkins  601-359-1082
   (b) Fire and Allied Lines Agents  Robert Perkins
   (c) Casualty Agents  Robert Perkins

10. Distributes insurance laws  Kim Causey  601-359-2460
     (Special Assistant Attorney General)

11. General Counsel  Kim Causey
JOHN M. HUFF

MISSOURI

On Feb. 6, 2009, Gov. Jay Nixon appointed John M. Huff, a native of Potosi, Mo., as director of the Missouri Department of Insurance, Financial Institutions and Professional Registration. John was confirmed by the Missouri Senate on Feb. 19. In this position, Director Huff leads Gov. Nixon’s initiatives to protect Missouri consumers, including insurance policyholders and financial institution customers, while promoting a competitive marketplace.

An attorney, John brings 18 years of leadership experience in the insurance industry to a state department charged with protecting consumers through the regulation of professionals and businesses that impact Missourians’ lives daily. The department regulates more than 500,000 professionals and 7,000 companies, including insurance companies, banks, credit unions and other professional corporations. He leads a team of 550 at the department.

One of his top priorities is using technology to improve the efficiency and effectiveness of license applications, renewals, complaints, enforcement actions and board and commission nominations. This effort includes partnering with associations and other states to streamline regulatory functions that will increase productivity, decrease costs, and speed the delivery of regulatory information and quality products to Missouri consumers.

In September of 2010, John was appointed to the U.S. Financial Stability Oversight Council by the National Association of Insurance Commissioners. He is the only insurance regulator on the council, which was created by the recently enacted Dodd-Frank Wall Street Reform and Consumer Protection Act. The council is charged with coordinating the nation’s financial regulators to identify systemic risk to the America’s financial stability.
<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Director</td>
<td>John M. Huff</td>
</tr>
<tr>
<td></td>
<td>Method of appointment</td>
<td>Governor</td>
</tr>
<tr>
<td></td>
<td>Term of office</td>
<td>Pleasure of Governor</td>
</tr>
<tr>
<td></td>
<td>Appointment date</td>
<td>02/19/09</td>
</tr>
<tr>
<td>2.</td>
<td>Assistant to the Director</td>
<td>Julie Phelps</td>
</tr>
<tr>
<td>3.</td>
<td>Deputy Director/General Counsel</td>
<td>James R. McAdams</td>
</tr>
<tr>
<td>4.</td>
<td>Financial Examiner</td>
<td>Fred Heese</td>
</tr>
<tr>
<td>5.</td>
<td>Whom do you see to:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Sell insurance securities</td>
<td>Jeff Blume</td>
</tr>
<tr>
<td></td>
<td>(b) Get licensed</td>
<td>Cynthia Monroe</td>
</tr>
<tr>
<td></td>
<td>(c) File charter papers</td>
<td>Cynthia Monroe</td>
</tr>
<tr>
<td></td>
<td>(d) File bonds</td>
<td>Jeff Blume</td>
</tr>
<tr>
<td></td>
<td>(e) File annual statement</td>
<td>Cynthia Monroe</td>
</tr>
<tr>
<td>6.</td>
<td>To whom are checks made payable:</td>
<td>DIFP</td>
</tr>
<tr>
<td>7.</td>
<td>Who is in charge of:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Life Division</td>
<td>Molly White</td>
</tr>
<tr>
<td></td>
<td>(b) Accident and Health Division</td>
<td>Molly White</td>
</tr>
<tr>
<td></td>
<td>(c) Surplus Lines</td>
<td>Lillian Hand</td>
</tr>
<tr>
<td></td>
<td>(d) Property/Casualty</td>
<td>Joan Dutill</td>
</tr>
<tr>
<td>8.</td>
<td>Who handles filings for:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Automobile</td>
<td>P&amp;C Section</td>
</tr>
<tr>
<td></td>
<td>(b) Burglary and Theft</td>
<td>P&amp;C Section</td>
</tr>
<tr>
<td></td>
<td>(c) Fidelity and Surety</td>
<td>P&amp;C Section</td>
</tr>
<tr>
<td></td>
<td>(d) Fire and Allied Lines</td>
<td>P&amp;C Section</td>
</tr>
<tr>
<td></td>
<td>(e) General Liability</td>
<td>P&amp;C Section</td>
</tr>
<tr>
<td></td>
<td>(f) Glass</td>
<td>P&amp;C Section</td>
</tr>
<tr>
<td></td>
<td>(g) Hail</td>
<td>P&amp;C Section</td>
</tr>
<tr>
<td></td>
<td>(h) Inland Marine</td>
<td>P&amp;C Section</td>
</tr>
<tr>
<td></td>
<td>(i) Workers Compensation</td>
<td>Jon Meyer</td>
</tr>
<tr>
<td>9.</td>
<td>Who has charge of licensing for:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(a) Life and Accident and Health Agents</td>
<td>Brenda Otto</td>
</tr>
<tr>
<td></td>
<td>(b) Fire and Allied Lines Agents</td>
<td>Brenda Otto</td>
</tr>
<tr>
<td></td>
<td>(c) Casualty Agents</td>
<td>Brenda Otto</td>
</tr>
</tbody>
</table>
MONTANA

COMMISSIONER MONICA LINDEEN

MONTANA

Monica J. Lindeen was elected Commissioner of Securities and Insurance, Montana State Auditor in November 2008. Whether it’s protecting consumers, advancing Insure Montana to assist small businesses, promoting wellness and preventative care, or harnessing technology to improve health care, Monica is working hard to make a difference in the lives of Montana families.

In 1999, Monica began serving the people of Montana in the State House of Representatives. Due to her hard work in the legislature, she quickly became a leader and served four terms (1999-2006). Monica has a reputation as a common sense moderate who knows how to get things done for Montanans.

Monica is respected for her ability to put principles before politics and work with colleagues on issues that help Montana working families and businesses. In her first year as Commissioner, Monica retained a key assignment with the National Association of Insurance Commissioners (NAIC) by being selected to the Health Insurance and Managed Care (B) Committee and currently serves as Vice-Chair. In January, 2010, she was appointed to Chair the NAIC Designated Program Advisory Board and is a member of the NAIC Executive Committee.

Prior to public service, Monica formed a highly successful Internet business, Montana Communications Network (MCN), one of the first Montana-based, local Internet providers. From 1994 to 1996, she was a part-time faculty member in the MSU-Billings English Department and taught simultaneously as a graduate assistant in the Department of Educational Foundations.

Monica received a BSED in English/History and completed graduate coursework in the educational foundations field from MSU-Billings. Monica and her husband, David, have a daughter, two sons, and seven grandchildren.
1. Commissioner of Insurance and Securities
   Method of appointment: Elected
   Term of office: Four years
   Election date: 11/00 and 11/04
   Monica Lindeen 406-444-2040

2. Deputy
   Adam Schafer 406-444-2755

3. Deputy Insurance Commissioner
   Robert Moon 406-444-2401

4. Communications Director
   Roccabruna Eby 406-444-4613

5. Government Relations Director
   Jacalyn Boyle 406-444-3152

6. Executive Assistant/Scheduler
   BJ Hoven 406-444-2006

7. Chief Examiner
   Steve Matthews 406-444-4372

8. Whom do you see to:
   (a) Get licensed
       Pam Daugherty 406-444-9751
       Steve Matthews 406-444-4372
   (b) File charter papers
       Steve Matthews 406-444-4372
   (c) File bonds
       Steve Matthews 406-444-4372
   (d) File annual statement
       Steve Matthews 406-444-4372

9. To whom are checks made payable:
   Commissioner of Insurance

10. Who is in charge of:
    (a) Life Division
        Rosann Grandy 406-444-3443
    (b) Accident and Health Division
        Rosann Grandy
    (c) Surplus Lines
        Barb Van der mars 406-444-9768

11. Who handles filings for:
    (a) Automobile
        Rosann Grandy
    (b) Burglary and Theft
        Rosann Grandy
    (c) Fidelity and Surety
        Rosann Grandy
    (d) Fire and Allied Lines
        Rosann Grandy
    (e) General Liability
        Rosann Grandy
    (f) Glass
        Rosann Grandy
    (g) Hail
        Rosann Grandy
    (h) Inland Marine
        Rosann Grandy
    (i) Workers Compensation
        Rosann Grandy

12. Who has charge of licensing for:
    (a) Life and Accident and Health Agents
        Pam Daugherty 406-444-9751
    (b) Fire and Allied Lines Agents
        Pam Daugherty
    (c) Casualty Agents
        Pam Daugherty

13. Distributes insurance laws
    Legislative Council
    State Capitol
    Helena, MT 59620

14. Chief Legal Counsel
    Jesse Lasloich 406-444-5789

15. Deputy Securities Commissioner
    Lynne Egan 406-444-4388

16. General I Counsel
    Christina Goe 406-444-1942
DIRECTOR BRUCE R. RAMGE, CPCU, CIE

Bruce Ramge graduated from Dana College in 1979 and received a Master of Business Administration degree from the University of Nebraska at Omaha in 1982.

He joined the Nebraska Department of Insurance Market Conduct Division in September of 1984. Bruce accepted the position of Chief of Market Regulation in 1999, overseeing the efforts of various divisions within the Department of Insurance including the Consumer Affairs, Market Conduct, Producer Licensing, Property and Casualty, Life and Health and Nebraska Senior Health Insurance Information Program Divisions. In January 2008, he was appointed Deputy Director of the Nebraska Department of Insurance. On November 15, 2010, he was appointed by Nebraska Governor Dave Heineman to serve as Director of Insurance.

Bruce has assisted various workgroups of the National Association of Insurance Commissioners (NAIC). He currently is a member of the NAIC Market Analysis Working Group and chairs the NAIC Market Conduct Examination Standards Working Group. Bruce is a Past-President of the Insurance Regulatory Examiners Society and he received the 2007 IRES Foundation, Paul L. DeAngelo Teaching Award and the 2007 IRES Al Greer Award.
1. Director  
   Method of appointment: Governor  
   Term of office: Pleasure of Governor  
   Appointment date: 11-15-10  

2. Assistant to the Director  
   Name: Peg Jasa  
   Phone: 402-471-4632  
   Email: peg.jasa@nebraska.gov  

3. Deputy Director/General Counsel  
   Name: Christine Neighbors  
   Phone: 402-471-4649  

4. Chief Examiner  
   Name: Jim Nixon  
   Phone: 402-471-4734  

5. Whom do you see to:  
   (a) Sell insurance securities  
      Name: Brandis Courser  
      Phone: 402-471-4045  
   (b) Get licensed  
      Name: Terry A. Sindelar  
      Phone: 402-471-0373  
   (c) File charter papers  
      Name: Christine Neighbors  
      Phone: 402-471-4649  
   (d) File bonds  
      Name: Christine Neighbors  
      Phone: 402-471-4649  
   (e) File annual statement  
      Name: James Nixon  
      Phone: 402-471-4734  

6. To whom are checks made payable:  
   Name: Department of Insurance  
   Phone:  

7. Who is in charge of:  
   (a) Accident and Health Division  
      Name: Holly Blanchard  
      Phone: 402-471-4742  
   (b) Legislative Liaison  
      Name: Eric Dunning  
      Phone: 402-471-4650  
   (c) Life Division  
      Name: Holly Blanchard  
      Phone: 402-471-4742  
   (d) Market Conduct  
      Name: Reva Vandevoorde  
      Phone: 402-471-4652  
   (e) Surplus Lines  
      Name: Martha Hetterbaugh  
      Phone: 402-471-4671  

8. Who handles filings for:  
   (a) Automobile  
      Name: Bev Anderson  
      Phone: 402-471-4654  
   (b) Burglary and Theft  
      Name: Bev Anderson  
      Phone: 402-471-4654  
   (c) Fidelity and Surety  
      Name: Bev Anderson  
      Phone: 402-471-4654  
   (d) Fire and Allied Lines  
      Name: Bev Anderson  
      Phone: 402-471-4654  
   (e) General Liability  
      Name: Bev Anderson  
      Phone: 402-471-4654  
   (f) Glass  
      Name: Bev Anderson  
      Phone: 402-471-4654  
   (g) Hail  
      Name: Bev Anderson  
      Phone: 402-471-4654  
   (h) Inland Marine  
      Name: Bev Anderson  
      Phone: 402-471-4654  
   (i) Workers Compensation  
      Name: Bev Anderson  
      Phone: 402-471-4654  

9. Who has charge of licensing for:  
   (a) Life and Accident and Health Agents  
      Name: Jason McCartney  
      Phone: 402-471-4707  
   (b) Fire and Allied Lines Agents  
      Name: Jason McCartney  
      Phone: 402-471-4707  
   (c) Casualty Agents  
      Name: Jason McCartney  
      Phone: 402-471-4707  

10. Distributes insurance laws  
    Name: NILS Publishing Co.  
    Phone:  

11. General Counsel  
    Name: Christine Neighbors  
    Phone: 402-471-4649
Scott Kipper was reappointed Nevada Commissioner of Insurance on October 24, 2011. He previously served as Nevada’s Insurance Commissioner from December 2008 to June 2010. After leaving Nevada in 2010, he served as the Deputy Commissioner in charge of the Office of Health Insurance for the Louisiana Department of Insurance and as CEO of the State of Louisiana Office of Group Benefits. He previously served as the Oregon Insurance Administrator from December 2007 to 2008. Prior to going to Oregon, Kipper served as the Deputy Commissioner in charge of the Office of Health Insurance for the Louisiana Department of Insurance for over two years, where he led the development and implementation of emergency rules following Hurricanes Katrina and Rita. Kipper worked as the senior regional director for the Health Insurance Association of America and America’s Health Insurance Plans from January 2001 through August 2005, where he directed legislative and regulatory efforts in a number of states, including Oregon, California, Texas, and Colorado. He spent two years on the staff of the National Association of Insurance Commissioners in Washington, D.C. as a health analyst, working on senior health insurance issues.

Kipper began his regulatory career at the Wyoming Department of Insurance, serving nearly five years as a life and health insurance standards consultant, including form filing review, consumer liaison, and legislative duties. He started his insurance career as an independent life and health agent in Laramie, Wyoming, in 1985.

Kipper graduated from the University of Wyoming with a degree in business administration.
Office Hours 8:00 - 5:00

Nevada Insurance Division
1818 E. College Pkwy.
Suite 103
Carson City, NV 89706

Telephone Nos.
Carson City 775-687-0700
Las Vegas 702-486-4009

Fax Nos.
Carson City 775-687-0787
Las Vegas 702-486-4007

Las Vegas Office: 2501 East Sahara Boulevard
Suite 302
Las Vegas, NV 89104

Web Address: http://www.doii.nv.us
Email Address: icommish@doi.nv.us

1. Commissioner
Method of appointment
Term of office
Appointment date
Scott J. Kipper
Director of Business & Industry
Indefinite
10/24/11

2. Deputy Commissioner
Deputy Commissioner
Deputy Commissioner
vacant (Las Vegas)
Mike Lynch (Carson City)
Todd Rich
702-486-4379
775-687-0758
775-687-0789

3. Chief Examiner
Bill McCune
775-687-0743

4. Whom do you see to:
(a) Sell insurance securities
Robert Gallegos
775-687-0752
(b) Get licensed
Joy Miller
775-687-0726
(c) File charter papers
Bill McCune
775-687-0743
(d) File bonds
Bill McCune
(e) File annual statement
Bill McCune

5. To whom are checks made payable:
Nevada Division of Insurance

6. Who is in charge of:
(a) Life Division
Cliff King
775-687-0736
(b) Accident and Health Division
Cliff King
(c) Surplus Lines
775-687-0764

7. Who handles filings for:
(a) Automobile
Elena Ahrens, Chief
775-687-0764
(b) Burglary and Theft
Elena Ahrens, Chief
(c) Fidelity and Surety
Elena Ahrens, Chief
(d) Fire and Allied Lines
Elena Ahrens, Chief
(e) General Liability
Elena Ahrens, Chief
(f) Glass
Elena Ahrens, Chief
(g) Hail
Elena Ahrens, Chief
(h) Inland Marine
Elena Ahrens, Chief
(i) Workers Compensation
Elena Ahrens, Chief

8. Who has charge of licensing for
(a) Life and Accident and Health Agents
Joy Miller
775-687-0726
(b) Fire and Allied Lines Agents
Licensing Supervisor
(c) Casualty Agents

9. Distributes insurance laws
NILS Publishing Co.

10. Chief Insurance Counsel
Amy Parks
775-687-0710
Commissioner Sevigny leads a staff of 81 employees. He is an NAIC Past President and is a very active member of the NAIC Committees and task forces. He is Chair of the Life Insurance Interstate Compact as well as the Producer Licensing Task Force. He is also a member of the SERFF Board of Directors, the Health Insurance and Managed Care (B) Committee, the NAIC/State Government Liaison Committee and Vice-Chair of the Antifraud Task Force. Additionally, he is a member of the International Insurance Relations Leadership Group, the Professional Health Insurance Advisors (EX) Task Force, the Accounting Practices and Procedures (E) Task Force, the Examination Oversight (E) Task Force, the Reinsurance (E) Task Force and the Valuation of Securities (E) Task Force.

Prior to his appointment as Commissioner he held the position of Assistant Commissioner of New Hampshire’s Insurance Department. Before joining the Insurance Department, he was an employee of Travelers Insurance for more than 30 years, serving in a variety of technical and management positions.

Commissioner Sevigny holds a Bachelor of Arts in biology from St. Anselm College in Manchester, New Hampshire. He is also a commissioned officer in the United States Army, having retired at the rank of Colonel.
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Commissioner</td>
<td>Roger A. Sevigny 603-271-2261 <a href="mailto:roger.sevigny@ins.nh.gov">roger.sevigny@ins.nh.gov</a></td>
</tr>
<tr>
<td>Method of appointment</td>
<td>Governor and Council</td>
</tr>
<tr>
<td>Term of office</td>
<td>Five years</td>
</tr>
<tr>
<td>Appointment date</td>
<td>08/13/03</td>
</tr>
<tr>
<td>2. Deputy Commissioner</td>
<td>Alex Feldvebel 603-271-2261 <a href="mailto:alexander.feldvebel@ins.nh.gov">alexander.feldvebel@ins.nh.gov</a></td>
</tr>
<tr>
<td>Director of Operations</td>
<td>Barbara Richardson 603-271-2261 <a href="mailto:barbara.richardson@ins.nh.gov">barbara.richardson@ins.nh.gov</a></td>
</tr>
<tr>
<td>3. Assistant to Commissioner and Deputy Commissioner</td>
<td>Sandra Barlow 603-271-2261 <a href="mailto:sandra.barlow@ins.nh.gov">sandra.barlow@ins.nh.gov</a></td>
</tr>
<tr>
<td>4. Chief Examiner</td>
<td>Thomas Burke, CPA 603-271-2241 <a href="mailto:thomas.burke@ins.nh.gov">thomas.burke@ins.nh.gov</a></td>
</tr>
<tr>
<td>5. Whom do you see to:</td>
<td>Thomas Burke 603-271-2241</td>
</tr>
<tr>
<td>(a) Get licensed</td>
<td>Thomas Burke</td>
</tr>
<tr>
<td>(b) File charter papers</td>
<td>Thomas Burke</td>
</tr>
<tr>
<td>(c) File bonds</td>
<td>Thomas Burke</td>
</tr>
<tr>
<td>(d) File annual statement</td>
<td>Thomas Burke</td>
</tr>
<tr>
<td>6. To whom are checks made payable:</td>
<td>Treasurer, State of New Hampshire</td>
</tr>
<tr>
<td>7. Who is in charge of:</td>
<td>Michael Wilkey 603-271-2261 <a href="mailto:michael.wilkey@ins.nh.gov">michael.wilkey@ins.nh.gov</a></td>
</tr>
<tr>
<td>(a) Life Division</td>
<td>Michael Wilkey</td>
</tr>
<tr>
<td>(b) Accident and Health Division</td>
<td>Donna Arcand <a href="mailto:donna.arcand@ins.nh.gov">donna.arcand@ins.nh.gov</a></td>
</tr>
<tr>
<td>(c) Surplus Lines</td>
<td></td>
</tr>
<tr>
<td>8. Who handles filings for:</td>
<td>Denise Lamy 603-271-2261 <a href="mailto:denise.lamy@ins.nh.gov">denise.lamy@ins.nh.gov</a></td>
</tr>
<tr>
<td>(a) Automobile</td>
<td>Denise Lamy</td>
</tr>
<tr>
<td>(b) Burglary and Theft</td>
<td>Denise Lamy</td>
</tr>
<tr>
<td>(c) Fidelity and Surety</td>
<td>Denise Lamy</td>
</tr>
<tr>
<td>(d) Fire and Allied Lines</td>
<td>Denise Lamy</td>
</tr>
<tr>
<td>(e) General Liability</td>
<td>Denise Lamy</td>
</tr>
<tr>
<td>(f) Glass</td>
<td>Denise Lamy</td>
</tr>
<tr>
<td>(g) Hail</td>
<td>Denise Lamy</td>
</tr>
<tr>
<td>(h) Inland Marine</td>
<td>Denise Lamy</td>
</tr>
<tr>
<td>(i) Workers Compensation</td>
<td>James Young <a href="mailto:lorette.gendron@ins.nh.gov">lorette.gendron@ins.nh.gov</a></td>
</tr>
<tr>
<td>9. Who has charge of licensing for:</td>
<td>Barbara Richardson 603-271-2261 <a href="mailto:clinton.lane@ins.nh.gov">clinton.lane@ins.nh.gov</a></td>
</tr>
<tr>
<td>(a) Life and Accident and Health Agents</td>
<td>Barbara Richardson</td>
</tr>
<tr>
<td>(b) Fire and Allied Lines Agents</td>
<td>Barbara Richardson</td>
</tr>
<tr>
<td>(c) Casualty Agents</td>
<td></td>
</tr>
<tr>
<td>11. General Counsel</td>
<td>Chiara Dolcino</td>
</tr>
</tbody>
</table>
Governor Chris Christie nominated Mr. Kobylowski to serve as Commissioner of Banking and Insurance on January 30, 2012. Mr. Kobylowski served as Acting Commissioner from February 11, 2012, until his appointment was confirmed by the Senate on December 20, 2012.

Mr. Kobylowski joined the Department of Banking and Insurance as Chief of Staff in February 2010 and took on the additional role of Acting Director of Banking in October 2011.

He served as the Chief Operating Officer for the Department with full responsibility for all legislative, regulatory, operational and administrative matters and also served as the Department’s liaison with other State departments and federal agencies, notably the Federal Reserve and the FDIC.

He was instrumental in leading the Department through successful reaccreditations by both the National Association of Insurance Commissioners and the Conference of State Bank Supervisors and is a gubernatorial appointee to the State Employees’ Health Benefits Plan Design Committee and the School Employees’ Health Benefits Plan Design Committee.

Prior to joining the Department, Mr. Kobylowski was in private law practice for 20 years, beginning at Connell, Foley & Geiser in Roseland, New Jersey and then moving to Herrick, Feinstein LLP, first in its New York City office and then in its Newark, New Jersey office. He represented a wide array of clients, including banks, insurance companies, lenders, developers and public and private entities. Before practicing law, Mr. Kobylowski began his professional career as a bank analyst at the Federal Reserve Bank of New York.

He is a magna cum laude graduate of Seton Hall University and a cum laude graduate of New York Law School, where he served as Executive Editor of the Journal of International and Comparative Law.

He and his wife, the former Nancy M. Harz, have two children.
Office Hours: 8:00AM - 5:00PM  
Telephone No.: 609-292-7272  
Fax No.: 609-984-5273  

State of New Jersey Department of Banking and Insurance  
Mailing Address:  
20 West State Street  
P.O. Box 325  
Trenton, NJ 08625-0325  

Web Address: http://www.njdobi.org  
E-mail: commissioner@dobi.state.nj.us

<table>
<thead>
<tr>
<th>1. Commissioner</th>
<th>Ken Kowbilowski</th>
<th>609-633-7667</th>
<th><a href="mailto:commissioner@dobi.state.nj.us">commissioner@dobi.state.nj.us</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Method of appointment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Term of office</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Appointment date</td>
<td>December 20, 2012</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. Commissioner's Assistant</th>
<th>Dawn Hall</th>
<th>609-292-7272, ext. 50001</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Tamara Berardo</td>
<td>609-292-7272, ext. 50001</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:Tamara.Berardo@dobi.state.nj.us">Tamara.Berardo@dobi.state.nj.us</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3. Directors</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Division of Insurance</td>
<td>Peter Hartt, Acting Director</td>
<td>609-292-7272, ext. 50003</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fax: 609-292-3144</td>
<td></td>
</tr>
<tr>
<td>(b) Division of Banking</td>
<td>Vacant</td>
<td>609-292-7272, ext. 50560</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fax: 609-777-0107</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4. Director of Operations</th>
<th>Christopher Hughes</th>
<th>609-292-7272, ext. 50580</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:Christopher.hughes@dobi.state.nj.us">Christopher.hughes@dobi.state.nj.us</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| 5. Whom do you see to:  |  |  |  |
| (a) Sell insurance securities | New Jersey Bureau of Securities, Newark, NJ  |  |  |
| (b) Get licensed (Agents) | Karen Silsby  | 609-292-7272, ext. 50293  |  |
| (c) File charter papers (NJ Cos.) | Kwame Asare  | 609-292-7272, ext. 50068  |  |
| (d) File charter papers (Foreign Cos.) | Joann Jones  | 609-292-7272, ext. 50085  |  |
| (e) File bonds (Workers Compensation) | Kwame Asare  | 609-292-7272, ext. 50068  |  |
| (f) File annual statement | Joann Jones  | 609-292-7272, ext. 50085  |  |

| 6. To whom are checks made payable: | Treasurer, State of New Jersey  |  |  |

| 7. Who is in charge of:  |  |  |  |
| (a) Life and Health Division | Neil Sullivan  | 609-292-7272, ext. 50488  |  |
| (b) Office of Property and Casualty | William Rader  | 609-292-7272, ext. 50359  |  |
| (c) Surplus Lines | Crosby Sherman  | 609-292-7272, ext. 50503  |  |
| (d) Life, Health Policy Forms, Life Bureau | Regina Young  | 609-292-7272, ext. 50313  |  |
| (e) Life, Health Valuation and Stats. | Neil Vance  | 609-292-7272, ext. 50338  |  |

| 8. Who handles filings for:  |  |  |  |
| (a) Auto | Carmen Williams  | 609-292-7272, ext. 50365  |  |
| (b) Homeowners | Allyson Yanta  | 609-292-7272, ext. 50366  |  |
| (c) Commercial Lines | Allyson Yanta  | 609-292-7272, ext. 50366  |  |
| (d) Title Insurance | Allyson Yanta  | 609-292-7272, ext. 50366  |  |
| (e) Workers Compensation Compensation Rating & Inspection Bureau (CRIB) | Fred Huber  | 973-622-6014, ext. 223  |  |

<p>| 9. Who has charge of licensing for:  |  |  |  |
| (a) Life and Accident and Health Agents | Karen Silsby  | 609-292-7272, ext. 50293  |  |
| (b) Fire and Allied Lines Agents | Karen Silsby  | 609-292-7272, ext. 50293  |  |
| (c) Casualty Agents | Karen Silsby  | 609-292-7272, ext. 50293  |  |
| (d) Real Estate Agents and Brokers | Vacant  | 609-292-7272, ext. 50118  |  |</p>
<table>
<thead>
<tr>
<th></th>
<th>Distributes insurance laws</th>
<th>NILS Publishing Co., P.O. Box 207, 20675 Bahama Street Chatsworth, CA 91311 or West Publishing, Co., P.O. Box 64779 St. Louis, MN 55164</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>General Counsel</td>
<td>Deputy Attorney General</td>
</tr>
</tbody>
</table>
JOHN G. FRANCHINI

NEW MEXICO

John G. Franchini, a native New Mexican and graduate of Creighton University in Omaha, has over 35 years experience in the insurance industry.

John “temporarily” joined Consolidated Agency, his father’s independent insurance agency, while attending graduate school at the University of New Mexico. Ten years later, he purchased the business and expanded it to four locations employing 82 people and servicing nearly 15,000 customers. During that time, he served on the New Mexico Workers’ Compensation Assigned Risk Pool Board of Governors, the Patient Compensation Administration Board of Directors, and was elected president of the Independent Insurance Agents of New Mexico.

In 1998, Poe & Brown, a national insurance broker, purchased the business. Franchini was named vice president, and his responsibilities included new business production, development of specialized insurance programs, and agency acquisitions. He received the company’s “Top Gun of New Mexico” award in 2000 and the “Top Gun of the Southwest” award in 2001.

Franchini joined New Mexico Mutual in 2002 and was eventually named Vice President of Government and Industry Affairs. At New Mexico Mutual, he worked with state legislators, members of regulatory agencies, and insurance agents to strengthen the company’s financial and public standing.

John is a member of the Leadership New Mexico Class of 2007, former board member of the Rocky Mountain Insurance Information Association, and past president of the New Mexico Insurance Association.
NEW MEXICO

Phone: 505.827.4601
Fax No.: 505.827.4734

New Mexico Public Regulation Commission
Division of Insurance
PO Drawer 1269
Santa Fe, New Mexico 87504-1269

Street Address:
PERA Building
1120 Paseo de Peralta
Santa Fe, New Mexico 87501
Benjamin M. Lawsky is New York State's first Superintendent of Financial Services.

As Superintendent, Lawsky is the supervisor of all Insurance companies in New York, all New York State-chartered depository institutions and the majority of United States-based branches and agencies of foreign banking institutions. He also regulates all of New York State's mortgage brokers, mortgage bankers, check cashers, money transmitters, budget planners, and similar providers of financial services. Entities supervised by the Department number approximately 4400, with assets of about $6.2 trillion.

Superintendent Lawsky led Governor Andrew Cuomo's initiative to make the Department of Financial Services, which includes the former New York State Banking and Insurance Departments, into a modern unified financial regulator.

Superintendent Lawsky's objectives for the new Department of Financial Services include three main goals—keeping New York on the cutting edge as the financial capital of the world, protecting consumers better than ever before, and serving as a model of efficient government.

Prior to his current position, Superintendent Lawsky was Governor Andrew Cuomo's Chief of Staff. Previously, he served as the Deputy Counselor and Special Assistant to then-Attorney General Cuomo. Prior to that, Mr. Lawsky had spent over five years as an Assistant United States Attorney in the Southern District of New York, where he prosecuted white collar crime, organized crime, and terrorism cases. He began his career as Chief Counsel to Senator Charles Schumer on the Senate Judiciary Committee and as a Trial Attorney in the Civil Division of the Department of Justice.

Superintendent Lawsky graduated from Columbia Law School and Columbia College.
1. Superintendent
   Method of appointment
   Term of office

2. First Deputy Superintendent

3. Deputy Superintendent
   and General Counsel

4. Chief Examiners:
   Chief, Property Bureau
   Chief, Life Bureau
   Chief, Consumer Services
   Chief, Health Bureau

5. Whom do you see to:
   (a) Sell insurance securities
   (b) Get licensed
   (c) File charter papers
   (d) File annual statement

6. To whom are checks made payable:

7. Who is in charge of:
   (a) Life Division
     Companies
     Policies
   (b) Accident and Health Division
     (c) Surplus Lines

8. Who handles filings for:
   (a) Automobile
     Rates
     Forms
   (b) Burglary and Theft
     (c) Fidelity and Surety
   (d) Fire and Allied Lines
     (e) General Liability
     (f) Glass, Hail, Inland Marine
     (g) Workers Compensation
     Rates
     Forms

Web Address: http://www.ins.state.ny.us
jwrynn@ins.state.ny.us
9. Who has charge of licensing for:
   (a) Life and Accident and Health Agents  Mitchel Gennaoui  212-480-4697
   (b) Fire and Allied Lines Agents        Mitchel Gennaoui
   (c) Casualty Agents                     Mitchel Gennaoui

10. Distributes insurance laws              Distributed commercially by private publishers

11. General Counsel                        Martha Lees  212-480-5270
COMMISSIONER WAYNE GOODWIN

WAYNE GOODWIN

Wayne Goodwin was elected as North Carolina’s Insurance Commissioner in 2008. He previously served as the Assistant Insurance Commissioner for four years and was elected to the North Carolina House of Representatives for four consecutive terms.

As Insurance Commissioner, Goodwin focuses on consumer advocacy through fair ratemaking, injury prevention efforts and close regulation of insurance company solvency and industry practices.

Goodwin is the newest member to the Council of State, made up of the 10 statewide elected officials. Goodwin also serves as the State Fire Marshal and state chair of Safe Kids North Carolina, and he is a member of numerous commissions and boards.

Goodwin is a graduate of the University of North Carolina at Chapel Hill with honors in Political Science. He went on to graduate from the UNC School of Law and practiced law in Richmond County for 13 years.

He is a native of Hamlet, N.C., where his family was active in agriculture and banking. He and his wife Melanie Wade Goodwin, who served three terms in the State House of Representatives from 2005-2010, are the proud parents of daughter Madison and son Jackson.
North Carolina Department of Insurance

Office Hours: 8:00AM - 5:00PM
Telephone: 919-807-6750
Toll Free in N.C.: 800-546-5664
Fax No.: 919-733-6495

Street Address: Dobbs Building
430 N. Salisbury St.
Raleigh, NC 27603-5926

Toll Free in N.C.: 800-546-5664
Mailing Address: 1201 Mail Service Center
Raleigh, NC 27699-1201
Website: http://www.ncdoi.com

1. Commissioner
   Wayne Goodwin 919-733-3058 wayne.goodwin@ncdoi.gov
   Method of appointment Elected
   Term of office Four years
   Re-election date 11/08
   Commissioner’s Executive Assistant Teresa Berry 919-715-2997 teresa.berry@ncdoi.gov

2. Assistant Commissioner
   Mark B. Edwards, Jr. 919-733-3362 mark.edwards@ncdoi.gov

3. Chief Deputy Commissioner
   Louis O. Belo 919-733-0433 louis.belo@ncdoi.gov

4. Special Assistant to Commissioner
   Kelly Ricketts 919-807-6753 kelly.ricketts@ncdoi.gov

5. Public Information Office Interim Director
   Kerry Hall 919-733-5238 kerry.hall@ncdoi.gov

6. Sr. Deputy Commissioners (See specific departments below)
   (a) Office of State Fire Marshall
      Tim Bradley 919-661-5880 tim.bradley@ncdoi.gov
   (b) Public Services
      Angela Ford 919-807-6756 angela.ford@ncdoi.gov
   (c) Company Services
      Ray Martinez 919-424-6474 ray.martinez@ncdoi.gov
   (d) Technical Services
      Ernest Nickerson 919-807-6871 ernest.nickerson@ncdoi.gov

7. Company Examinations and Audits and Investigations
   (a) Field Audits
      Tony Riddick 919-733-2205 tony.riddick@ncdoi.gov
   (b) Criminal Investigations
      Al Koehler 919-807-6840 al.koehler@ncdoi.gov

8. Who handles:
   (a) Consumer Affairs
      Bob Lisson 919-807-6750 bob.lisson@ncdoi.gov
   (b) Investigations
      Al Koehler 919-807-6840

9. Whom do you see:
   (a) To sell insurance securities
      Anne Morgan 919-807-6655 anne.morgan@ncdoi.gov
   (b) For a company license
      Brenda Young 919-424-6276 brenda.young@ncdoi.gov
   (c) To file charter papers
      Ron Ennis 919-807-6626 ron.ennis@ncdoi.gov
   (d) To file bonds
      Bob Mack 919-733-3368 bob.mack@ncdoi.gov

10. To whom are checks made payable: North Carolina Department of Insurance

11. Who is in charge of:
    (a) Life Division
        Ted Hamby 919-733-5060 ted.hamby@ncdoi.gov
    (b) Accident and Health
        Ted Hamby
    (c) Surplus Lines
        Bob Mack 919-733-3368 bob.mack@ncdoi.gov

12. Who handles filings for:
    (a) Automobile
        Bob Mack 919-733-3368
    (b) Burglary and Theft
        Bob Mack
    (c) Fidelity and Surety
        Bob Mack
    (d) Fire and Allied Lines
        Bob Mack
    (e) General Liability
        Bob Mack
    (f) Glass
        Bob Mack
    (g) Hail
        Bob Mack
    (h) Inland Marine
        Bob Mack
    (i) Workers Compensation
        Bob Mack
13. **Who has charge of licensing for:**
   (a) Life and Accident and Health Agents  
       Etta Maynard  
       919-807-6811  
       etta.maynard@ncdoi.gov  
   (b) Fire and Allied Lines Agents  
       Etta Maynard  
       919-807-6811  
       etta.maynard@ncdoi.gov  
   (c) Casualty Agents  
       Etta Maynard  
       919-807-6811  
       etta.maynard@ncdoi.gov  
   (d) Adjusters  
       Etta Maynard  
       919-807-6811  
       etta.maynard@ncdoi.gov  
   (e) Long Term Care and Medical Supplement Plans  
       Etta Maynard  
       919-807-6811  
       etta.maynard@ncdoi.gov

14. **General Counsel**  
    Stewart Johnson,  
    Chief General Counsel  
    919-807-6650  
    stewart.johnson@ncdoi.gov

15. **Legislative Counsel**  
    Rose Vaughn Williams  
    Chief Legislative Counsel  
    919-733-4529  
    rose.williams@ncdoi.gov

16. **Legislative Affairs Program Director**  
    Vicky Young  
    919-715-7775
COMMISSIONER ADAM HAMM

Adam Hamm was appointed Insurance Commissioner by Governor John Hoeven in October 2007 and elected to a four-year term in November 2008. Hamm has a strong and varied background that includes experience both in public service and in the private sector.

Hamm’s dedication and desire to serve the public was in part born out of his experiences at the Cass County State’s Attorney’s office. Hamm has prosecuted the personal crimes, including murder, rape, robbery, assault, and child physical and sexual abuse. Seeking justice for victims and their families gave Hamm a special appreciation for public service and a keen insight into what it takes to protect the public.

Hamm has also worked as an attorney in private practice advocating for North Dakota businesses and individuals. He specialized in a number of areas, including commercial litigation, administrative agency law and transportation law.

Hamm is a graduate of Sam Houston State University and received his J.D. with distinction, from the University of North Dakota School of Law in 1998. He is a member of the State Bar Associations of North Dakota and Minnesota, and the Cass County Bar Association. Hamm is also a member of the Governor’s Task Force on Violent and Sexual Offenders.

Hamm is also very active in the National Association of Insurance Commissioners. Among other things, Hamm currently serves as Chair of the Principles Based Reserving Working Group, Vice-Chair of the Life Insurance and Annuities (A) Committee and Vice Chair of the Midwest Zone.
Office Hours 8:00AM - 5:00PM
Telephone No. 701-328-2440
Fax No. 701-328-4880

North Dakota Insurance Department
State Capitol – Fifth Floor
600 East Boulevard Avenue,
Dept. 401
Bismarck, ND 58505-0320

Web Address: http://www.nd.gov/ndins
Email Address: insurance@nd.gov

1. Commissioner
Method of appointment
Term of office
Election date
Adam Hamm 701-328-2440
Appointed mid-term by Governor
Four years
11/08

2. Deputy Commissioner
Rebecca Ternes 701-328-4985

3. Chief Examiner
Carole Kessel 701-328-9602

4. Whom do you see to:
(a) Sell insurance securities
ND Securities Commissioner
701-328-2910
(b) Get licensed
Peggy Brintnell, Stephanie Butz, &
Janel Richardson
701-328-3548
(c) File charter papers
Yvonne Keniston
701-328-3328
(d) File annual statement
Yvonne Keniston
701-328-3328

5. To whom are checks made payable:
North Dakota Insurance Commissioner

6. Who is in charge of:
(a) Life and Health Division
Michael Fix 701-328-2441
(b) Property/Casualty Division
Larry Maslowski 701-328-4976
(c) Surplus Lines
Yvonne Keniston 701-328-3328

7. Who handles filings for:
(a) Automobile
(b) Burglary and Theft
(c) Fidelity and Surety
(d) Fire and Allied Lines
(e) General Liability
(f) Glass
(g) Hail
(h) Inland Marine
(i) Workers Compensation
Safety and Insurance Bureau
Larry Maslowski 701-328-4976
North Dakota Workforce 701-328-2700

8. Who has charge of licensing for:
(a) Life and Health Agents
(b) Property/Casualty Agents
Peggy Brintnell 701-328-1047
Peggy Brintnell

9. Distributes insurance laws
NILS Publishing Co. and Matthew Bender and Co.

10. General Counsel
Melissa Hauer 701-328-4640
Mary Taylor’s goal is to help make Ohio jobs-friendly once again.

Taylor was sworn in as Ohio’s 65th Lieutenant Governor on January 10, 2011, the same day Governor John R. Kasich named her to lead CSI Ohio – the “Common Sense Initiative” to reform Ohio’s regulatory policies, as well as to serve as the director of the Ohio Department of Insurance. These two assignments dovetail together and provide the perfect launching pad for working to make Ohio a jobs—and business—friendly state. CSI Ohio will review Ohio’s regulatory system to eliminate excessive and duplicative rules that stand in the way of job creation and the regulatory mission of the Department of Insurance is a good place to start.

Both CSI and the Department of Insurance present unique challenges, but Taylor is no stranger to taking on tough assignments. As the first certified public accountant to serve as Auditor of State, Taylor transformed the office into a nationally-recognized, 21st-century government auditing firm. The National White Collar Crime Center praised Taylor for her excellence in fighting and preventing fraud and for recovering millions in misspent tax dollars. The Ohio Society of CPA’s called Taylor one of their “most influential” members.

As a state legislator, Taylor was instrumental in passing Ohio’s 2005 tax reform package that reduced personal income taxes by 21 percent. The measure also eliminated the tangible personal property tax, the corporate franchise tax and the inventory tax imposed on businesses. She was a member of the House Finance, Ways and Means, and Education committees and was recognized by the United Conservatives of Ohio as a “Watchdog of the Treasury.” The National Federation of Independent Business (NFIB), the nation’s largest small-business group, also named Taylor a “Guardian of Small Business” for her outstanding voting record on behalf of Ohio’s small-business owners.

Taylor earned a bachelor’s degree in accounting and a master’s degree in taxation from the University of Akron. She began her career in 1990 with Deloitte and Touche, one of the “big four” national accounting firms. She joined the Akron firm of Bober, Markey, Fedorovich & Company in 1994, where she served as director of the firm’s tax department and senior manager of the employee benefits practice.

She’s been called an “expert” on state budget issues by the Columbus Dispatch and her hometown newspaper – the Suburbanite – called her one of Summit County’s “most influential women.”

Taylor, 46, is a life-long resident of northeast Ohio where she lives with her husband, Don, and their sons, Michael and Joe.
Office Hours: 8:00AM - 5:00PM
Ohio Insurance Department
Telephone No. 614-644-2658
Toll Free: 800-686-1526
Toll Free: 800-686-1526
Fax No. 614-644-3743
Columbus, OH 43215

Web Address: http://www.insurance.ohio.gov
Email Address: paula.hanners@insurance.ohio.gov

1. Director: Mary Taylor 614-644-3354
   Paula.Hanners@insurance.ohio.gov
   Method of appointment: Governor (cabinet rank)
   Term of office: Pleasure of Governor
   Appointment date: 01/10/2011

2. Acting Deputy Director: Jillian Froment
   Jillian.Froment@insurance.ohio.gov

3. Assistant Directors:
   (a) Life, Health Services & Managed Care: Mary Miller 614-644-3331
       Mary.Miller@insurance.ohio.gov
   (b) Property/Casualty Services: Mary Miller
   (c) Risk Assessment: Vacant 614-728-1013
       bill.rossbach@ins.state.oh.us
   (d) Consumer Services: Jana Jarrett 614-644-3378
       jana.Jarrett@insurance.ohio.gov
   (e) Fraud and Enforcement: Michelle Brugh 614-728-1009
   (f) Policy and Legislative: Mike Farley 614-728-1015

4. Chief Examiner: Bill Harrington 614-728-1067

5. Whom do you see to:
   (a) Sell insurance securities: Department of Commerce – Securities Division
   (b) Get licensed: Licensing Division
   (c) File charter papers: Office of Financial Regulation Services
   (d) File bonds: Department of Commerce – Securities Division
   (e) File annual statement: Office of Financial Regulation Services

6. To whom are checks made payable: State of Ohio Treasurer’s Office

7. Who is in charge of:
   (a) Life Division (Life and Health): Bill Preston 614-728-1208
   (b) Accident and Health Division (Life and Health): Bill Preston
   (c) Surplus Lines: Maureen Motter 614-644-3361

8. Who handles filings for:
   (a) Automobile: Office of Property/Casualty Services
   (b) Burglary and Theft: Office of Property/Casualty Services
   (c) Fidelity and Surety: Office of Property/Casualty Services
   (d) Fire and Allied Lines: Office of Property/Casualty Services
   (e) General Liability: Office of Property/Casualty Services
   (f) Glass: Office of Property/Casualty Services
   (g) Hail: Office of Property/Casualty Services
   (h) Inland Marine: Office of Property/Casualty Services
   (i) Workers Compensation: Office of Property/Casualty Services

9. Who has charge of licensing for:
   (a) Life and Accident and Health Agents: Licensing Division 614-644-2665
   (b) Fire and Allied Lines Agents: Licensing Division
   (c) Casualty Agents: Licensing Division

10. Distributes insurance laws: Legal Division 614-644-2640

11. Chief Legal Counsel: Steve Vamos 614-728-1274
COMMISSIONER JOHN DOAK

OKLAHOMA

John Doak was sworn in as the 12th Insurance Commissioner of Oklahoma on Jan. 10, 2011. Doak takes the next step in a distinguished career deeply grounded in providing insurance options and coverage to Oklahomans.

The commissioner of insurance began his career in the field shortly after graduating from the University of Oklahoma with a Bachelor of Arts degree in political science, in 1988.

Doak established his own branch for the Farmer’s Insurance Agency in Tulsa, and over the next six years would receive numerous awards and commendations from Farmer’s for his office’s success.

Doak left Farmer’s Insurance to work in the executive level of the insurance industry at firms such as Marsh, Aon Risk Services, HNI Risk Services, and finally at Ascension Insurance, where he served as senior vice president of acquisitions.

Such diverse experience in the industry—from the branch level to the boardroom—is what has given Doak a broad understanding of how insurance works; knowledge that will benefit both the providers and customers of insurance products in Oklahoma. As insurance commissioner, Doak pledges to work with the industry, fostering competition and innovation in insurance products and serving as an advocate for common sense solutions to insurance issues, benefiting all Oklahomans.

Doak has a lengthy history of service to the Tulsa community, as well. He is a former board member for the Tulsa Ronald McDonald House, the Tulsa Opera, and Dillon International Adoption Agency. He also has served as a member of the Oklahoma Governor’s Round Table for Business Development.

John Doak and his wife, Debby, live in Tulsa with their children, Zack and Kasey.
1. Commissioner  
   Method of appointment  
   Term of office  
   Election date  
   John Doak  
   Elected  
   Four years  
   11/10

2. Deputy Commissioner of Administration  
   Paul Wilkening

3. To whom are checks made payable:  
   Oklahoma Insurance Department

4. Whom do you see to:  
   (a) Sell insurance securities  
   (b) Get licensed  
   (c) File charter papers  
   (d) File bonds  
   (e) File annual statement  
   Financial Division  
   405-521-3966

5. Who is in charge of:  
   (a) Life Division  
   (b) Accident and Health Division  
   (c) Surplus Lines Financial Division  
   405-521-3541

6. Who handles filings for:  
   (a) Automobile  
   (b) Burglary and Theft  
   (c) Fidelity and Surety  
   (d) Fire and Allied Lines  
   (e) General Liability  
   (f) Glass  
   (g) Hail  
   (h) Inland Marine  
   (i) Workers Compensation  
   Rate and Form Filing Division  
   405-521-3966

7. Who has charge of licensing for:  
   (a) Life and Accident and Health Agents  
   (b) Fire and Allied Lines Agents  
   (c) Casualty Agents  
   Producers Licensing Division  
   405-521-3916

8. Distributes legislation  
   Rick Farmer  
   405-521-2668

9. General Counsel  
   Susan Dobbins  
   405-522-4618
COMMISSIONER LAURA CALI
OREGON

Laura Cali, an actuary who led the Oregon Insurance Division through the review of 2014 health plan rates amid major reforms, became Oregon insurance commissioner on July 15, 2013.

The division hired Cali in mid-2011 as a casualty actuary specializing in workers’ compensation and medical malpractice. She previously worked as a consulting actuary for Towers Watson in San Francisco, overseeing projects for self-insured companies, public entities, and insurers. She started her career at Liberty Mutual’s home office in Boston, building rating models for workers’ compensation and general liability lines of business.

While her area of expertise is in property and casualty insurance, Cali became heavily involved in health insurance issues in 2012-2013 as chief actuary and manager of the division’s product regulation section. In that position, she helped lead the division’s efforts to ensure that health insurers comply with the Affordable Care Act by Jan. 1, 2014.

The Oregon Insurance Division has an annual budget of approximately $11 million and a staff of nearly 100.

Cali grew up in Sonoma, California, and received her Bachelor of Arts degree in mathematics and economics from Boston University. She is a Fellow of the Casualty Actuarial Society and a member of the American Academy of Actuaries. In her free time, Cali enjoys cooking, swimming and watching baseball.
OREGON

Phone: 503.947.7202
Fax No.: 503.378.4351

Oregon Insurance Division
PO Box 14480
Salem, Oregon 97309-0405

Street Address:
350 Winter Street NE, Room 440
Salem, OR 97301-3883
MICHAEL F. CONSEDINE

Throughout his legal career, Mr. Consedine has concentrated his practice on regulatory and corporate matters involving insurance companies, reinsurers, producers, policyholder and other insurance entities. From 1995-1999, Mr. Consedine was Department Counsel for the Pennsylvania Insurance Department, where he represented the department in federal, state and administrative litigation proceedings, such as complex transactional filings, serving as lead attorney assigned to the implementation legislation to permit financial institutions to engage in the sale of insurance as well as several landmark enforcement action cases against insurance companies engaged in illegal geographic discrimination as well as “churning” of life insurance policies.

Mr. Consedine has received a number of recognitions for his work in insurance and business including:

- Named to “The Best Lawyers in America” list, Insurance Law, Woodward White, 2006 to present.
- Named one of “40 Under 40” serving the insurance industry by Business Insurance, October 2004.

Mr. Consedine is active in his community and serves on a number of charitable boards including Liberty USO and Volunteers of America, Pennsylvania.

A graduate of James Madison University, where he earned his bachelor’s degree in political science and journalism, and a cum laude graduate of Widener University School of Law, Mr. Consedine is a former Partner and Vice Chair of the Insurance Practices Group within the law firm of Saul Ewing, LLP.

The Pennsylvania Insurance Commissioner is a member of: Health Care Reform Cabinet, Children’s Health Insurance Advisory Board, International Commission on Holocaust Era Insurance Claims, Vice Chair, Underground Storage Tank Indemnification Board, Anthracite and Bituminous Coal Mine Subsidence Board, Working Families Task Force.

The Pennsylvania Insurance Department administers the laws of the commonwealth as they pertain to the regulation of the insurance industry and the protection of the insurance consumer. The department monitors financial solvency, licenses insurance companies and producers, reviews and approves rates and forms, and coordinates the takeover and liquidation of insolvent insurance companies and the rehabilitation of financially troubled insurers. The department also investigates and enforces state laws and regulations pertaining to insurance and responds to consumer inquiries through its three regional offices. The department provides the public with information and educational brochures regarding various types of insurance.
**PENNSYLVANIA**

**Office Hours:** 8:30AM - 5:00PM

**Telephone Nos.**

<table>
<thead>
<tr>
<th>Harrisburg</th>
<th>Philadelphia</th>
</tr>
</thead>
<tbody>
<tr>
<td>717-783-0442</td>
<td>215-560-2630</td>
</tr>
</tbody>
</table>

**Fax Nos.**

<table>
<thead>
<tr>
<th>Harrisburg</th>
<th>Philadelphia</th>
</tr>
</thead>
<tbody>
<tr>
<td>717-722-1969</td>
<td>215-560-2648</td>
</tr>
</tbody>
</table>

**Telephone Nos.**

<table>
<thead>
<tr>
<th>Harrisburg</th>
<th>Philadelphia</th>
</tr>
</thead>
<tbody>
<tr>
<td>717-783-0442</td>
<td>215-560-2630</td>
</tr>
</tbody>
</table>

**Fax Nos.**

<table>
<thead>
<tr>
<th>Harrisburg</th>
<th>Philadelphia</th>
</tr>
</thead>
<tbody>
<tr>
<td>717-722-1969</td>
<td>215-560-2648</td>
</tr>
</tbody>
</table>

**Web Address:** [http://www.insurance.pa.gov](http://www.insurance.pa.gov)

**Email Address:** jario@state.pa.us, jdikker@state.pa.us

---

1. **Commissioner**
   - Michael F. Considine
   - 717-783-0442
   - Method of appointment: Governor with advice and consent of Senate
   - Term of office: Pleasure of Governor
   - Appointment date: 07/08

2. **Deputy Commissioners:**
   - (a) Market Regulation
     - Ron Gallagher
     - 717-787-6174
   - (b) Product Regulation & Administration
     - Randolph Rohrbaugh
     - 717-787-4192
   - (c) Corporate & Financial Regulation
     - Stephen Johnson
     - 717-783-2142
   - (d) Liquidation, Rehabilitation and Special Funds
     - Joseph DiMemmo
     - Vacant
   - (e) Policy, Enforcement and Administration
     - Vacant
   - (f) CHIP and adultBasic Coverage Program
     - Peter Adams
     - 717-705-4198
   - (g) MCARE
     - Peter Adams

3. **Chief Examiner**
   - David DelBiondo
   - 717-783-4312

4. **Whom do you see to:**
   - (a) Get licensed
     - Robert Brackbill, Jr.
     - 717-783-2735
   - (b) File charter papers
     - Robert Brackbill, Jr.
     - 717-783-2735
   - (c) File bonds
     - Broker’s Bonds
     - Robert Brackbill, Jr.
     - 717-783-2735
     - Insurance Co. Security Bonds
     - Stephen Johnson
     - 717-783-2142
   - (d) File annual statement
     - Will Smith
     - 717-787-5890

5. **To whom are checks made payable:**
   - Pennsylvania Insurance Department

6. **Who is in charge of:**
   - (a) Life Division
     - Brad Harker
     - 717-783-2735
   - (b) Accident and Health Division
     - Peter Camacci
     - 717-787-0762
   - (c) Surplus Lines
     - Cressinda Bybee
     - 717-787-2735

7. **Who handles filings for:**
   - (a) Automobile
     - Chuck Romberger
     - 717-783-2103
   - (b) Burglary and Theft
     - Chuck Romberger
   - (c) Fidelity and Surety
     - Chuck Romberger
   - (d) Fire and Allied Lines
     - Chuck Romberger
   - (e) General Liability
     - Chuck Romberger
   - (f) Glass
     - Chuck Romberger
   - (g) Hail
     - Chuck Romberger
   - (h) Inland Marine
     - Chuck Romberger
   - (i) Workers Compensation
     - Chuck Romberger
   - (j) Title Insurance
     - Chuck Romberger
8. Who has charge of licensing for:
   (a) Life and Accident and Health Agents    Jack Yanosky, Bureau Director    717-787-5890
   (b) Fire and Allied Lines Agents           Jack Yanosky
   (c) Casualty Agents                        Jack Yanosky

9. Distributes insurance laws                  Legislative Reference Bureau

10. Chief Counsel                              Amy Daubert                    717-787-2734
Superintendent Joseph Torti, III was appointed Associate Director and Superintendent of Insurance on Dec. 16, 2002. In 2008, Torti was appointed Deputy Director and Superintendent of Insurance and Banking.

Torti has enjoyed a tenure of more than 20 years with the Insurance Division, beginning his career as a senior examiner. He previously served as chief insurance examiner, managing the largest section of the Insurance Division. Prior to joining the Insurance Division, he was a bank examiner and also worked as an auditor for the Department of Transportation.

Torti graduated cum laude from Providence College with a Bachelor of Science in business administration with a specialization in accounting. He is a Certified Public Accountant and Certified Financial Examiner. He is a member of the American Institute of Certified Public Accountants, the Institute of Internal Auditors and a former member and officer of the Society of Governmental Accountants and Auditors. He currently serves as Chair of the Financial Condition (E) Committee. He is also a member of the NAIC Audit Committee and other committees and working groups.
GWENDOLYN FULLER MCGRIFF

GWENDOLYN FULLER MCGRIFF

Gwendolyn Fuller McGriff was appointed Acting Director for the South Carolina Department of Insurance by Governor Nikki Haley on December 28, 2011. She will serve until a successor is appointed and confirmed by the South Carolina General Assembly.

Mrs. McGriff has been an insurance regulator with the South Carolina Department of Insurance since 1995 serving in various capacities including Acting Director (December 28, 2011 to Present; August 2004 – February 2005); Deputy Director for Financial Services (2000-2005; 2007-Present) and Deputy Director for Consumer and Individual Licensing Services (2005-2007) General Counsel (1995 to Present). Prior to joining the Department of Insurance, she served in various capacities as in house counsel including Associate General Counsel at the University of South Carolina, Legal Counsel at South Carolina State University, and as a staff attorney with the appellate division (Criminal Appeals) of the South Carolina Office of Attorney General. She is a member of the South Carolina Bar Association and has served as a member of its Board of Governors and as a past president of the South Carolina Black Lawyers Association. She has been a frequent speaker for the Bar on insurance regulatory issues.

Mrs. McGriff received her B.A. degree in political science, graduating Magna Cum Laude, from South Carolina State College and her J.D. degree from the George C. Taylor College of Law at the University of Tennessee in 1986.
DIRECTOR MERLE SCHEIBER

SOUTH DAKOTA

Merle D. Scheiber was appointed as the director of the South Dakota Division of Insurance by Secretary of Revenue and Regulation Gary Viken, effective August 8, 2005.

Director Scheiber began his career in the insurance industry in 1980. He has worked in the underwriting, marketing, and agency relations sectors for several companies in South Dakota. Scheiber holds a bachelor in business administration from Augustana College and has been a Certified Insurance Counselor (CIC) since 1994.
**SOUTH DAKOTA**

| 1. | Division Director | Merle Scheiber | 605-773-4104 |
| 2. | Assistant Director, Financial and Licensing | Randy Moses | 605-773-3563 |
| 3. | Chief Examiner | Wendell Malsam |
| 4. | Whom do you see to: |
| | (a) Sell insurance securities | Securities Commissioner |
| | (b) Get licensed | Licensing Division |
| | (c) File charter papers | Licensing Division |
| | (d) File bonds | Licensing Division |
| | (e) File annual statement | Luann Johnson |
| 5. | To whom are checks made payable: | South Dakota Division of Insurance |
| 6. | Who is in charge of: |
| | (a) Life Division (Filings) | Jeff Smith | 605-773-3563 |
| | (b) Accident and Health Division | Tom Schultz | 605-773-3563 |
| | (c) Surplus Lines | Charlene Squires Keller | 605-773-3563 |
| 7. | Who handles filings for: |
| | (a) Automobile | Vicki Rivenes | 605-773-3563 |
| | (b) Burglary and Theft | Vicki Rivenes |
| | (c) Fidelity and Surety | Vicki Rivenes |
| | (d) Fire and Allied Lines | Vicki Rivenes |
| | (e) General Liability | Vicki Rivenes |
| | (f) Glass | Vicki Rivenes |
| | (g) Hail | Vicki Rivenes |
| | (h) Inland Marine | Vicki Rivenes |
| | (i) Workers Compensation | Patsy Mehlhaff |
| 8. | Who has charge of licensing for: |
| | (a) Life and Accident and Health Agents | Wendell Malsam |
| | (b) Fire and Allied Lines Agents | Wendell Malsam |
| | (c) Casualty Agents | Wendell Malsam |
| 9. | Distributes insurance laws | Vacant | 605-773-3564 |
| 10. | Division Counsels | Cindy Koupal | 605-773-3564 |
| | | Brian Underdahl |
| | | Joshua Andersen |
Commissioner Julie Mix McPeak was appointed by Governor Bill Haslam to lead the Tennessee Department of Commerce and Insurance in January 2011. She brings to the department more than 12 years of legal and administrative experience in state government.

Before being named to lead the department, she practiced as Counsel to the Insurance practice group of law firm Burr & Forman LLP. She also served as the Executive Director of the Kentucky Office of Insurance (KOI). Before her appointment as Executive Director, McPeak spent nine years as an attorney for KOI, the final five as general counsel. She also served as general counsel to the Kentucky Personnel Cabinet. McPeak served as co-counsel for the Kentucky Association of Health Plans v. Miller, a case heard before the Supreme Court of the United States, regarding ERISA preemption and state “Any Willing Provider” statutes. McPeak is a frequent author and lecturer on insurance issues, having addressed members of the American Council of Life Insurers, the National Association of Mutual Insurance Companies, the National Alliance of Life Companies and the Million Dollar Roundtable.

McPeak is a member of the Tennessee Bar Association, Kentucky Bar Association, Nashville Bar Association, and Franklin County Bar Association. She is an active member of the American Bar Association, Tort and Insurance Practice section, where she serves as Vice-Chair of the Insurance Regulation Committee and a member of the Federal Involvement in Insurance Regulatory Modernization Task Force. She was also a member of the National Association of Insurance Commissioners, including participating on the Executive Committee, serving as the Southeastern Zone Secretary/Treasurer and Chair of the Life Insurance and Annuities Committee. McPeak has also served on the Board of Directors of the National Insurance Producer Registry. McPeak received her J.D. from the University of Louisville School of Law in 1994. She is a 1990 graduate of the University of Kentucky, where she received her B.B.A., With Distinction, in Marketing.
TENNESSEE

<table>
<thead>
<tr>
<th>Office Hours</th>
<th>Tennessee Department of Commerce and Insurance (TDCI)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone No.</td>
<td>Insurance Division</td>
</tr>
<tr>
<td>Fax No.</td>
<td>Davy Crockett Tower</td>
</tr>
<tr>
<td></td>
<td>500 James Robertson Parkway</td>
</tr>
<tr>
<td></td>
<td>Nashville, TN 37243-0565</td>
</tr>
<tr>
<td></td>
<td>Web Address: <a href="http://www.tennessee.gov/commerce">http://www.tennessee.gov/commerce</a></td>
</tr>
<tr>
<td></td>
<td>E-mail: <a href="mailto:Julie.McPeak@tn.gov">Julie.McPeak@tn.gov</a></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:Denise.Lewis@tn.gov">Denise.Lewis@tn.gov</a> (Appt. Secretary Denise Lewis)</td>
</tr>
</tbody>
</table>

1. Commissioner  
   Julie Mix McPeak  
   Method of appointment: Appointed at the discretion and term of office of the Governor  
   Appointment date: 1/15/2011

2. Assistant to the Commissioner  
   Larry C. Knight, Jr.

3. Deputy Commissioner  
   Vacant

4. Chief Examiner  
   Horace Gaddis

5. Insurance Analysis Director  
   Mark Jaquish

6. Whom do you see to:  
   (a) Sell insurance securities  
      Daphne Smith, Assistant Commissioner - Securities Division  
      Joe Walker (Companies)  
      Brenda Sechler (Agents)
   (b) Get licensed  
      Joe Walker (Companies)  
      Brenda Sechler (Agents)
   (c) File charter papers  
      Trey Hancock (Life)  
      Surayuth "Jop" Bunyasrie (Property)
   (d) File bonds (deposits and securities)  
      Linda Gay
   (e) File annual statements  
      Robert Ribe
   (f) Captive and HMO licensing  
      Robert Ribe

7. To whom are checks made payable:  
   Tennessee Dept. of Commerce and Insurance

8. Who is in charge of:  
   (a) Life Division  
      Shawn Hawk
   (b) Accident and Health Division  
      Shawn Hawk
   (c) Surplus Lines  
      Debby Trask

9. Who handles filings for:  
   (a) Automobile  
      John E. Duncan
   (b) Burglary and Theft  
      John E. Duncan
   (c) Fidelity and Surety  
      John E. Duncan
   (d) Fire and Allied Lines  
      John E. Duncan
   (e) General Liability  
      John E. Duncan
   (f) Glass  
      John E. Duncan
   (g) Hail  
      John E. Duncan
   (h) Inland Marine  
      John E. Duncan
   (i) Workers Compensation  
      Mike Shinnick

10. Who has charge of licensing for:  
    (a) Life and Accident and Health Agents  
        Brenda Sechler
    (b) Fire and Allied Lines Agents  
        Brenda Sechler
    (c) Casualty Agents  
        Brenda Sechler

11. Distributes insurance laws  
    NILS Publishing Co.

12. General Counsel  
    Elizabeth Martin

13. Chief Counsel for Insurance  
    Barbara Doak
COMMISSIONER JULIA RATHGEBER

TEXAS

Julia Rathgeber was appointed Texas Insurance Commissioner effective May 27, 2013, by Governor Rick Perry. The appointment was confirmed by the Texas Senate on June 14, 2013.

She served as deputy chief of staff in the Office of Lt. Governor David Dewhurst where her duties included reviewing all legislation before the Texas Senate. She has 22 years experience in managing office staff at various agencies. She is a past director of research for the Texas General Land Office, and a past director of the strategic assessment division for the Texas Natural Resource Conservation Commission, now the Texas Commission on Environmental Quality. She is a member of the State Bar of Texas and the Seton Fund Development Board, and a volunteer supporter of The Settlement Club and The Settlement Home for Children.

She received a bachelor’s degree and law degree from the University of Texas at Austin.
**Office Hours**  8:00AM - 5:00PM  
**Texas Department of Insurance**  
**Street Address:** 333 Guadalupe Street  
**Austin, TX 78701**  
**Mailing Address:** P.O. Box 149104  
**Austin, TX 78714-9104**  
**Web Address:** http://www.tdi.state.tx.us  
**E-mail:** mike.geeslin@tdi.state.tx.us

<table>
<thead>
<tr>
<th></th>
<th>Commissioner</th>
<th>Julia Rathgeber</th>
<th>512-463-6464</th>
</tr>
</thead>
<tbody>
<tr>
<td>Method of appointment</td>
<td>Governor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Term of office</td>
<td>Two years</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Appointment date</td>
<td>06/07/05</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Executive Assistant to the Commissioner</th>
<th>Laverne Chase</th>
<th>512-463-6468</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Liquidation Oversight</th>
<th>Angela Barrett</th>
<th>512-322-4352</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Chief Examiner</th>
<th>Ignatius Wheeler</th>
<th>512-332-5026</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Whom do you see to:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(a)</td>
<td>Statutory Deposit</td>
<td>Tina Martinez-Saucedo</td>
</tr>
<tr>
<td>(b)</td>
<td>Get licensed (company)</td>
<td>Jeff Hunt</td>
</tr>
<tr>
<td>(c)</td>
<td>File charter papers</td>
<td>Jeff Hunt</td>
</tr>
<tr>
<td>(d)</td>
<td>File annual statement</td>
<td>Lorna Allbritain</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>To whom are checks made payable:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Texas Dept. of Insurance</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Who is in charge of:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(a)</td>
<td>Life and Accident and Health Divisions</td>
<td>Katrina Daniel</td>
</tr>
<tr>
<td>(b)</td>
<td>Surplus Lines and Excess Lines</td>
<td>Kathy Wilcox</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Who handles filings for:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(a)</td>
<td>Automobile</td>
<td>Leslie Hurley</td>
</tr>
<tr>
<td>(b)</td>
<td>Burglary and Theft</td>
<td>Mercy Gil</td>
</tr>
<tr>
<td>(c)</td>
<td>Fidelity and Surety</td>
<td>Mercy Gil</td>
</tr>
<tr>
<td>(d)</td>
<td>Property and Insurance Lines (residential)</td>
<td>Gary Julian</td>
</tr>
<tr>
<td>(e)</td>
<td>General Liability</td>
<td>Melvin Smith</td>
</tr>
<tr>
<td>(f)</td>
<td>Glass</td>
<td>Mercy Gil</td>
</tr>
<tr>
<td>(g)</td>
<td>Hail</td>
<td>Georgia Keysor</td>
</tr>
<tr>
<td>(h)</td>
<td>Inland Marine</td>
<td>Georgia Keysor</td>
</tr>
<tr>
<td>(i)</td>
<td>Workers Compensation</td>
<td>Nancy Moore</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Who has charge of agents licensing:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(a)</td>
<td>New Applications</td>
<td>Kathy Key</td>
</tr>
<tr>
<td>(b)</td>
<td>Administrative Services</td>
<td></td>
</tr>
<tr>
<td>(c)</td>
<td>Continuing Education</td>
<td>Chris Bolton</td>
</tr>
<tr>
<td>(d)</td>
<td>Renewals</td>
<td>Chris Bolton</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Distributes insurance laws</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Texas Insurance Code</td>
<td>West Publishing</td>
</tr>
<tr>
<td></td>
<td>Legislative Bills</td>
<td>House Distribution</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Senate Distribution</td>
</tr>
</tbody>
</table>

|   | General Counsel | Gene Jarmon | 512-305-7351 |
COMMISSIONER TODD E. KISER

UTAH
1. Commissioner  
   Method of appointment: Governor, approved by Senate  
   Term of office: Pleasure of Governor  
   Appointment date: 12/20/12  

2. Deputy Commissioner  

3. Chief Examiner  
   Jake Garn, Director  

4. Whom do you see to:  
   (a) Sell insurance securities  
   (b) Get licensed  
   (c) File charter papers  
   (d) File bonds  
   (e) File annual statement  

5. To whom are checks made payable: Utah Insurance  

6. Who is in charge of:  
   (a) Life Filings  
   (b) Accident and Health Filings  
   (c) Property & Casualty Filings  

7. Who handles filings for:  
   (a) Automobile  
   (b) Burglary and Theft  
   (c) Fidelity and Surety  
   (d) Fire and Allied Lines  
   (e) General Liability  
   (f) Glass  
   (g) Hail  
   (h) Inland Marine  
   (i) Workers Compensation  

8. Who has charge of licensing for:  
   (a) Residential License  
   (b) Non-Residential License  

9. Distributes insurance laws  

10. General Counsel  

As the commissioner of the Department of Financial Regulation, Susan L. Donegan is the chief regulator of Vermont’s financial-services industry. The department supervises traditional and captive insurance companies and their representatives, state-chartered banks and credit unions, licensed and brokers and all other non-depository financial institutions, as well as securities broker dealers and investment advisors.

Donegan is a seasoned attorney with broad subject-matter knowledge of financial services regulation. She holds a law degree from Vermont Law School, an LL.M. master’s degree in Banking and Financial Services Law from Boston University School of Law and an LL.M. degree in European Union and International Trade Law from Amsterdam Law School at Universiteit van Amsterdam.

Donegan worked at the department (then the Department of Banking, Insurance, Securities and Health Care Administration) from 1985 to 1990 and was the department’s first director of securities regulation. She was later counsel to the commissioner and hearing officer at the Massachusetts Division of Insurance from 2008 to 2011. In 2011, she returned to Vermont to become deputy commissioner of the Insurance Division at DFR. She was appointed commissioner in January 2013.

Donegan was in private law practice for many years in Boston and overseas at a major Dutch law firm specializing in financial services law and regulation, private international law, litigation, data protection and privacy law.

She will continue to represent Vermont at the National Association of Insurance Commissioners where she is a member of the International Insurance (G) Committee, Market Regulation and Consumer Services (D) Committee and chair of the Corporate Governance Working Group.

She is admitted to practice law in Vermont, Massachusetts, New York, California and is qualified as a Solicitor in the Republic of Ireland and England and Wales.
1. Commissioner
   Susan L. Donegan
   Method of appointment
   Governor w/ Senate consent
   Term of office
   Two years, concurrent w/ gov
   Appointment date
   January 2013
   Commissioner’s Executive Assistant
   Diane Lewis

2. Deputy Commissioners
   (a) Banking, Securities
   Thomas J. Candon
   (c) Insurance
   Crosby Sherman
   (d) Captives
   David Provost

3. Insurance Examinations Director
   Kaj Samsom

4. Whom do you see to:
   (a) Sell insurance annuities
   Sandra Fraser
   (b) Get licensed
   Kaj Samsom/Jesse Lussier
   (c) File charter papers
   VT Secretary of State’s office
   (d) File bonds
   Jesse Lussier
   (e) File annual statement
   Mitch Fried

5. To whom are checks made payable:
   Department of Financial Regulation

6. Who is in charge of filings:
   (a) Life Division
   Barbara Prentice
   (b) Accident and Health Division
   Sean Londergan or Noel Hudson

7. Who handles filings for:
   (a) Automobile
   Nicole Garand
   (b) Burglary and Theft
   Commercial
   Rosemary Raszka
   (c) Fidelity and Surety
   Walt Daly
   (d) Fire and Allied Lines
   Kevin Gaffney
   (e) General Liability
   Walt Daly
   (f) Glass
   Nicole Garand
   (g) Hail
   Nicole Garand
   (h) Inland Marine
   Walt Daly
   (i) Workers Compensation
   Vacant

8. Who has charge of licensing for:
   (a) Life and Accident and Health Agents
   Sandra Fraser
   (b) Fire and Allied Lines Agents
   Sandra Fraser
   (c) Casualty Agents
   Sandra Fraser

9. Distributes insurance laws
   NILS Publishing Co.

10. General Counsel
    David Cassetty
The State Corporation Commission (SCC) appointed Jacqueline K. Cunningham to serve as Virginia’s 13th Insurance Commissioner in the 104-year history of the SCC’s regulation of the insurance industry. She assumed the post upon the retirement of Alfred W. Gross.

Cunningham had been deputy commissioner of the life and health division of the SCC’s Bureau of Insurance for more than six years. She had been employed by the Commission in various capacities within the Bureau since 1993.

She has been actively engaged in efforts of the NAIC regarding state responses to the requirements of federal health care law. She is also actively engaged with the Virginia Health Reform Initiative council, providing technical support to its efforts to ensure meaningful reform that meets the needs of Virginia’s citizens and government.
Mike Kreidler is Washington state’s eighth insurance commissioner, first elected in 2000 and re-elected to a third term in 2008. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Commissioner Kreidler earlier served in the state Legislature and Congress. He was a member of the Northwest Power Planning Council and a regional director for the U.S. Department of Health and Human Services.

A doctor of optometry, he practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the Army Reserves with 20 years of service in 2003.

Commissioner Kreidler is the most-tenured commissioner with the NAIC. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the National Association of Insurance Commissioners, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
1. Commissioner
   Method of appointment  Elected
   Term of office  Four years
   Re-election date  11/2012
   Mike Kreidler  360-725-7100  MikeK@oic.wa.gov

2. Executive Assistant
   Sue Hedrick  360-725-7103  SueH@oic.wa.gov

3. Chief of Staff
   Mike Watson  360-725-7106  MikeW@oic.wa.gov

4. Whom do you see about:
   (a) Insurance securities, admission, charter documents
       Gayle Pasero  360-725-7210  GayleP@oic.wa.gov
   (b) File annual statements
       Dennis Julnes  360-725-7209  DennisJ@oic.wa.gov
   (c) Holding Company Filings
       Ron Pastuch  360-725-7211  RonP@oic.wa.gov
   (d) Financial Examinations
       Pat McNaughton  206-464-6624  PatM@oic.wa.gov

5. To whom are checks made payable:
   Insurance Commissioner

6. Who is in charge of:
   (a) Life & Annuities/Property Casualty
       Alan Hudina  360-725-7126  AlanH@oic.wa.gov
   (b) Health & Disability
       Janis LaFlash  360-725-7119  JanisL@oic.wa.gov
   (c) Surplus Lines
       Ken Combs  206-464-5311  KenC@oic.wa.gov

7. Who handles filings for:
   (a) Automobile
       Rates and Forms Division
   (b) Burglary and Theft
       Rates and Forms Division
   (c) Fidelity and Surety
       Rates and Forms Division
   (d) Fire and Allied Lines
       Rates and Forms Division
   (e) General Liability
       Rates and Forms Division
   (f) Glass
       Rates and Forms Division
   (g) Hail
       Rates and Forms Division
   (h) Inland Marine
       Rates and Forms Division
   (i) Workers Compensation
       WA State Department of Labor and Industries

8. Who has charge of licensing for:
   (a) Life and Accident and Health Agents
       Jeff Baughman  360-725-7156  JeffB@oic.wa.gov
   (b) Fire and Allied Lines Agents
       Jeff Baughman
   (c) Casualty Agents
       Jeff Baughman

9. Distributes insurance laws
    This Office or Code Revisor's Office

10. Deputy Commissioner of Legal Affairs
    Carol Sureau  360-725-7050  CarolS@oic.wa.gov
Governor Earl Ray Tomblin announced (June 21, 2011) Michael D. Riley will serve as Acting Insurance Commissioner of the West Virginia Offices of the Insurance Commissioner effective July 1, 2011.

As the West Virginia Acting Insurance Commissioner, Mr. Riley is responsible for the regulation of the insurance market, as well as the protection of insurance consumers. Riley’s work was instrumental in the transition of the West Virginia Workers’ Compensation Commission from a state monopolistic system to a competitive private system. Acting Commissioner Riley’s responsibilities include the administration of the “Legacy” workers’ compensation claims and employer compliance with West Virginia Workers’ Compensation laws. Currently, Riley serves on the National Association of Insurance Commissioners Market Regulation and Consumer Affairs Committee and the International Insurance Relations Committee.

Before his appointment as West Virginia Acting Insurance Commissioner, Mr. Riley served under then Insurance Commissioner, Jane Cline as the Assistant Commissioner of Regulation. Riley has served the West Virginia Offices of the Insurance Commissioner since 2001.

Riley earned a Bachelor of Business Administration and a Masters of Business Administration degree from Marshall University.
WEST VIRGINIA

Phone: 304.558.3354
Fax No: 304.558.0412

West Virginia Offices of the Insurance Commissioner
PO Box 50540
Charleston, West Virginia 25305-0540

Street Address:
1124 Smith Street
Charleston, West Virginia 25301
Governor Scott Walker appointed Ted Nickel of Merrill, Wisconsin, as Commissioner of Insurance for the State of Wisconsin on January 3, 2011. The Office of the Commissioner of Insurance regulates the business of insurance in Wisconsin. The office has a staff of 153 and is responsible for examining industry financial practices and market conduct, licensing agents, reviewing policy forms for compliance with state legislation, investigating consumer complaints and providing consumer information. In addition to its regulatory duties, the agency administers the State Life Insurance Fund, Local Government Property Insurance Fund and the Injured Patients and Families Compensation Fund.

Prior to his appointment, Commissioner Nickel served for almost 18 years as Director of Governmental and Regulatory Affairs for Church Mutual Insurance Company in Merrill, Wisconsin. Commissioner Nickel has been actively engaged in insurance industry affairs in Wisconsin while serving on the Board of Directors of the Wisconsin Insurance Alliance including serving as Alliance Board Chair. Commissioner Nickel served on the board of directors of the Wisconsin Insurance Security Fund; on the Oklahoma Property Casualty Insurance Guaranty Association; and as a member of the Legal and Government Affairs Committee of the Property Casualty Insurance Association of America. Commissioner Nickel also worked in the administration of Governor Tommy Thompson.

Commissioner Nickel recently served on the Northcentral Technical College Board of Trustees for six years. While there, he served as Secretary/Treasurer and participated in a CEO recruiting committee. Locally, he has chaired the Merrill Parks and Recreation Committee and is vice-chair of the City Planning Commission.

Commissioner Nickel earned his Bachelor of Science Degree in Business Administration with a concentration in Finance from Valparaiso University.
Office Hours: 7:45AM - 4:30PM
Telephone No.: 608-266-3585
Fax No.: 608-266-9935
Street Address: 125 S. Webster Street
GEF – III-2nd Floor Madison, WI 53702
Mailing Address: P.O. Box 7873
Madison, WI 53707-7873
Web Address: http://oci.wi.gov
E-mail: ted.nickel@wisconsin.gov
ekelli.banks@wisconsin.gov

1. Commissioner
   Method of appointment: Governor
   Term of office: Pleasure of the Governor
   Appointment date: 01/01/07
   Ted Nickel 608-267-3782

2. Deputy Commissioner
   Dan Schwartz 608-267-1233

3. Assistant Deputy Commissioner
   Eileen Mallow 608-266-7843

4. Public Information Officer
   Jim Guidry 608-264-6239

5. Director, Financial Analysis and Examinations Bureau
   Roger Peterson 608-267-4384

6. Whom do you see to:
   (a) Get licensed: Yvonne Sherry 608-266-0091
   (b) File charter papers: Yvonne Sherry
   (c) File bonds: Yvonne Sherry
   (d) File annual statement: Yvonne Sherry

7. To whom are checks made payable:
   Office of the Commissioner of Insurance

8. Who is in charge of:
   for Market Regulation Bureau: Sue Ezalarab, Director 608-266-8885
   (a) Health and Life Section: Mike Honeck 608-266-0097
   (b) Property/Casualty Section: Rhonda Peterson 608-267-7186
   (c) Accident and Health Section: Diane Dambach 608-266-0106
   (d) Surplus Lines: Yvonne Sherry 608-266-0091

9. Who handles filings for:
   (a) Automobile: Rhonda Peterson 608-267-7186
   (b) Fidelity and Surety: Rhonda Peterson
   (c) Fire and Allied Lines and Homeowners: Rhonda Peterson
   (d) Commercial Lines: Rhonda Peterson
   (e) Hail: Rhonda Peterson
   (f) Inland Marine: Rhonda Peterson
   (g) Workers Compensation: Ronnie Demergian 608-266-7077
   (h) Rate Filings: Stephanie Cook 608-261-8563

10. Who has charge of licensing for:
    (a) Life and Accident and Health Agents: Jo LeDuc 608-267-9708
    (b) Fire and Allied Lines Agents: Jo LeDuc
    (c) Casualty Agents: Jo LeDuc

11. Distributes insurance laws
    DOA and Document Sales
    P.O. Box 7840
    Madison, WI 53707-7840

12. General Counsel
    Fred Nepple 608-266-7726
TOM C. HIRSIG

Tom C. Hirsig was appointed Insurance Commissioner on April 16, 2012 by Wyoming Governor, Matt Mead.

Hirsig has more than 25 years’ experience in the insurance industry. He began his career in insurance after a short stint as a professional rodeo contestant. He opened an Allstate insurance agency where he won multiple sales awards and built the agency to the largest Allstate agency in the state of Wyoming. He then opened an independent insurance agency with locations in Wyoming and Colorado.

Hirsig is a native of Wyoming. He grew up on his family’s cattle ranch north of Cheyenne. Hirsig attended the University of Wyoming on a rodeo scholarship and earned a bachelor’s degree in Agricultural Business.

Hirsig has been active in the community as basketball coach, teaching roping clinics, and helping with various fundraisers. He is a member of the Chamber of Commerce, University of Wyoming Cowboy Joe Club, and a volunteer for Cheyenne Frontier Days where he served as Contestants Chairman and Arena Director. His family is one of the founders of Cheyenne Frontier Days.
WYOMING

<table>
<thead>
<tr>
<th>Phone:</th>
<th>307.777.7401</th>
<th>Wyoming Insurance Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fax No.:</td>
<td>307.777.2446</td>
<td>106 East 6th Avenue</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cheyenne, Wyoming 82002</td>
</tr>
</tbody>
</table>