

**2003 Annual Meeting**  
**Business Service Member Attendees**  
**Listing by Company**

**Accolade Management, Inc.**

**King Of Prussia, PA**

Marty Bair

**ADP Claim Services Group**

**Plymouth, MN**

Teresa Hiob

Mike Martin

**Advanced Insurance Systems Inc.**

**Roswell, GA**

Kristine King

Carol Sparks

**Advanced Solutions, Inc. Dba ImageRIGHT**

**Conyers, GA**

Don Elias

Ken Elias

John Momper

Skip Morris

**Affirmative Risk Management Corporation**

**Little Rock, AR**

Mark Pollack

**Allenbrook**

**Brunswick, ME**

Diane Noble

Eric Semrau

Pete Zale

**AMS Services**

**Windsor, CT**

Terry Casey

Lynn Edwards

**Benfield Blanch, Inc.**

**Dallas, TX**

Marc Lauricella

Chris Peters

**Broadway Premium Funding Corp.**

**New York, NY**

Louis Caruso

Scot Feuerzeig

Arnie Kaplan

**ChoicePoint Commercial Specialists**

**Overland Park, KS**

James Powell  
Mark Turrentine

**Corban Systems, Inc.**

**Eden Prairie, MN**

Jerry Potter

**Cramer Johnson Wiggins & Assoc.**

**Orlando, FL**

Richard Abrams  
Charlie Cramer  
Bob Floyd  
Gary Scott

**Criterion Claim Solutions**

**Council Bluffs, IA**

Rick McCord  
Julie McCord  
Dave Sherman

**Cunningham Lindsey U.S., Inc.**

**Lewisville, TX**

Jim Devall  
Doug Metz  
Greg Williams

**Custard Insurance**

**Norcross, GA**

Rick Linville  
Jeff Rainville

**Custom Insurance Solutions**

**San Antonio, TX**

Pat McCall  
Eric Winch

**DocuCorp International**

**Dallas, TX**

Jeff Costley  
Carl Fischer  
Bob Steinke

**Epic Solutions, Inc.**

**Mesa, AZ**

Ed Fuller  
Jeff Keeney  
Doug Kucensky  
Dean Richardson

**Fleming & Hall Administrators**

**Margate, FL**

Brian Fleming  
Lorrie Fleming  
John Fleming, III  
Greg Hall  
Christine Hall

**Frontier Adjusters Inc.**

**Independence, OH**

Chuck Mozingo  
Ken Wentzler

**Fulcrum InteTech**

**Napa, CA**

Robert Parker  
Kelley Ripley

**GAB Robins North America, Inc.**

**Parsippany, NJ**

Charlie Ferguson  
Nick Green  
Paul Smith

**Gallagher Bassett Services, Inc.**

**Itasca, IL**

Derek D'Onofrio

**Imperial AI Credit Companies**

**Sherman Oaks, CA**

Cindy Embry  
George Harris  
Nelson Walker

**Input 1, LLC**

**Woodland Hills, CA**

Chris Farfaras  
Garth Zomermaand

**Insurance Business Consultants, Inc.**

**N. Ft. Myers, FL**

Tommy Ruke, Jr.

**Insurance Finance Corporation**

**Des Moines, IA**

Sue Nelson-Vander Zyl  
Van Vander Zyl  
Brian Waller  
Sheila Waller

**Insurance Servicing And Adjusting Co.**

**Sunrise, FL**

Joseph McCurdy  
Teresa McCurdy

**Insurity Solutions, Inc.**

**Hartford, CT**

David Pedersen  
Tony Reisz

**Jeffrey L. Heath, Inc. Dba Heath XS**

**Basking Ridge, NJ**

Larry Watson

**Management Cybernetics International Inc.**

**Atlanta, GA**

Tracy Green  
Stephen Hurlbutt

**Milliman USA**

**Radnor, PA**

Mike Blivess  
Chris Tait

**Murdock Claim Management Company**

**Windsor, CT**

Brian Molusis  
Mike Murdock

**Nohre & Co., S.C. CPA's**

**Eau Claire, WI**

Dirk Nohre  
Clara Nohre

**OMNI+/Management Cybernetics**

**Atlanta, GA**

Jim Levey  
Monty Smith

**Perr & Knight, Inc.**

**Pacific Palisades, CA**

Scott Knight  
Tim Perr

**Premium Financing Specialists**

**Kansas City, MO**

Alice Duncan  
Mike Gallagher

**R.L. Polk & Co**

**Cincinnati, OH**

Mary Mikalas

**Rackley Systems, Inc.**

**Pulaski, TN**

Sharon Dunnavant  
Leslie Rogers  
Mark Stroop

**The Rough Notes Company, Inc.**

**Carmel, IN**

Larry France

**Schifrin, Gagnon & Dickey, Inc**

**Van Nuys, CA**

Peter Schifrin  
Wendy Schrifin

**SCS & Associates, Inc.**

**Pompano Beach, FL**

Jeremy Wheeler

**Systems Task Group**

**Austin, TX**

Craig Deere

**Trumbull Services**

**Windsor, CT**

Marcel Bagley

Sean Moore

**U.S. Adjustment Corporation**

**New York, NY**

Steve Gwertzman

Sheila Gwertzman

**UPAC**

**Shawnee Mission, KS**

Lee Serpe

John Shine

**Vericlam Inc.**

**Dallas, TX**

Danny Charlton

William Latta